



**SEPTEMBER Calendar**

**NO IN-PERSON MEETINGS DUE TO CORONAVIRUS RESTRICTION**

**Tuesday September 15<sup>th</sup>, 12 pm-1 pm via Zoom**

Presentation with Dr. Paul Dutcher MD  
“One life’s experience with Meniere’s Disease”

**Thursday September 17<sup>th</sup>, 10 am-11 am via Zoom**

Demo Center with Chas Johnstone  
“A Virtual Tour of Assistive Devices”

**Tuesday September 22<sup>nd</sup>, 10am-11am via Zoom**

HOPE Session with Suzanne Johnston  
“Maximizing your Speechreading and Communication Skills”

**Tuesday September 22<sup>nd</sup>, 7 pm-9pm via Zoom**

Board of Directors Meeting

Watch our Newsletters and Website for updates

**Editor Pro-Tem’s Note**

*by Bruce Nelson*



Hello, test 1,2,3. Test. Test. Can you hear me? Oh, just a sec. I need to turn on my telecoils. That’s better.

Hi! I’m **Bruce Nelson**. Many of you know me as the guy who installed your CaptionCall® phone. Some others know me because I’m the fellow who got the live captioning working at meetings. I got a lot of HLAA’s technical problems out of the way before our most

*(Continued on page 6)*

**WITH HEARTFELT THANKS, GINGER!**

*by Margaret Cochran*



“The times they are a changing –  
Come gather ‘round people wherever you roam and admit that the waters around you have grown”

Bob Dylan 1963

As my favorite purveyor of local strawberries so abruptly reminded me a few months ago - all good things must come to an end. Then

she quickly reminded me that there are raspberries, cherries, blueberries, peaches and so much more to look forward to. See how things do grow?

As referenced in other parts of this newsletter, our championed and most endeared Editor that has served us so diligently for the last twelve (12) years is stepping down. We are dedicating this block of the newsletter to highlight some of the many contributions she has made to the Chapter over and above the years producing the newsletter. Let me quote a few longtime members who so kindly shared their comments, which by all practical measures, resonate from all that know her.

“Dear Ginger, we give immeasurable thanks for your incredibly enduring gift. The Newsletter is the primary conduit to our Membership. You have been our rock.”

“Ginger is the glue that lovingly held the Chapter together, keeping track of info and keeping us on track”

“She was our gatekeeper – always offering a gentle (then a more enforceful) reminder of deadlines – she was always on time and on target!”

“Ginger is a gold plated, 5 star HLAA member and volunteer par excellence”

“Her dedication and devotion to the editing and publication of our Award Winning newsletter has been nothing short of remarkable”

*(Continued on page 5)*

## SEPTEMBER PROGRAMS

Hearing loss continues even during a pandemic.

Hearing Loss Association of America (HLAA) Rochester Chapter offers three virtual captioned presentations in September for anyone interested in hearing loss. Because of Covid-19, HLAA will use Zoom to enable viewers to watch on their computer, smart phone, laptop or similar device for free.

Programs for September are:

**Tuesday, Sept. 15. Noon**—Paul Dutcher MD. *One life's experience with Meniere's Disease*. Dr. Dutcher, Associate professor of Otolaryngology at University of Rochester and Director of Otology Center of Western NY, comments and takes questions on a distressing inner ear and balance malfunction.

**Thursday, Sept. 17. 10:00am**—Chas Johnstone, Lorin Gallistel, Dan Brooks *Overview of the online Virtual Demo Center and tips on using Zoom with a hearing loss*.

**Tuesday, Sept. 22. 10:00am**—Suzanne Johnston CCC/A, SLP. *HOPE (Hearing Other People's Experiences) Maximizing your speechreading and communication skills*. Speech/language pathologist Johnston reveals techniques for increasing communication skills.

Preregistration to participate is required at the HLAA Rochester Chapter website [hearinglossrochester.org](http://hearinglossrochester.org).

### **WIN A JOSS KENDRICK DOLL, FIRST DOLL WITH A HEARING AID (Supports our Chapter and NYSA)**

It's not too late to purchase tickets for a drawing for American Doll's Joss Kendrick, the first doll with a hearing aid, by contacting Mary Chizuk (address below)

**Tickets cost –**

**1 /\$2; 2 /\$3; 5/\$5.**

Checks are payable to HLAA-Rochester Chapter

Please mail request and check to:

Mary C. Chizuk  
6152 Patriot Dr  
Ontario NY 14519

Questions:  
[Mcchiz6152@gmail.com](mailto:Mcchiz6152@gmail.com)



## **PRESIDENT'S MESSAGE**

*by Art Maurer, President*

### **Going Virtual**

Hopefully you received the one page flyer we sent early in August titled **HLAA Rochester Chapter is going VIRTUAL!** If someone told us six months ago that we'd be sending such a message, we'd have said, 'No way!' But the ravages of Covid-19 changed our lives.



The fact we can't physically be together for chapter meetings is frustrating because we like to meet and socialize and share. But even if facilities were available, social distancing makes the numbers allowed very limited, the need for masks makes communication very hard, and the need for endless sanitizing becomes very costly. While the restrictions are temporary, they're becoming long-term, probably well into 2021 ... a reality we can do little to change.

So, what to do? Thanks to online technology there are solutions for meetings available. We're using an application named Zoom. And thanks to captioning, understanding what's being said or shared is readily intelligible. So we're shifting all our monthly programs to online using Zoom. Included are the monthly chapter meetings (now called presentations), HOPE sessions, and Demo Center sessions. The CI Group and Professional Advisory Committee meetings will also be on Zoom.

Each session will last about one hour with a presentation followed by plenty of opportunity for QandA and discussion.

One downside of the new online world is getting started using your PC, laptop, smartphone or pad/tablet. To help, both **Dan Brooks** and **Chas Johnstone** have stepped up offering one-on-one step-by-step assistance. Contact Dan if you'd like a personal tutorial at [dbrooks.hlaa.roc@gmail.com](mailto:dbrooks.hlaa.roc@gmail.com). If you don't have the equipment you can join at a family or friend's – even at the library.

Once the one-time setup is done, those wishing to participate in a specific session will make a request to do so. For that purpose we're establishing a specific email address which we will get to you by email; it will also be posted on our [hearinglossrochester.org](http://hearinglossrochester.org) website. A day or so before the session you will receive an email response from Chas or Dan with the Zoom session invitation. A link to be used to enter the session will be included. It sounds a lot more complicated than it is ... once you've

*(Continued on page 3)*

## PRESIDENT'S MESSAGE

*(Continued from page 2)*

done it a couple of times, it's fast and straightforward.

Since this is all new to us, we ask for your patience. Also, please let us know if something isn't working for you. After each session we'll be interested in your feedback on both the value of the content and ease of use of the technology.

### HLAA Newsletter

**Ginger Graham**, who has done excellent editing of this monthly Newsletter over the past 12 years, has been sidelined by critical illness. We thank Ginger for her dedicated work over the years, work that went far beyond publishing the Newsletter. She also constantly provided follow-up on all sorts of Rochester Chapter matters to be sure nothing was overlooked.

**Bruce Nelson** volunteered to compose and publish this month's issue. He's done a great job on very short notice.

### Future Potentials

As we get our feet on the ground during this Covid-19 pandemic, we're again beginning to probe our future.

**Education and Outreach** is working toward ways for hospital patients to improve communication with doctors, nurses and hospital staff.

Our innovative **Tech Team** continues to test new assistive hearing devices, refine our use of Zoom, and search for streamlined means of participant registration and record keeping – just to mention a few of their initiatives.

Using the power of the Internet and Zoom, **Strategic Planning** is considering offering our monthly programs across Western New York as far as Utica to the east, Buffalo to the west and south to the Pennsylvania state line – territory beyond our Chapter with no HLAA presence. Closer to home, research is beginning to see if the Rochester Chapter can be of assistance to populations not currently represented in HLAA membership. In addition, short and long term planning for our future after a vaccine relaxes Covid-19 restrictions is restarting.

As always, we're interested in your ideas, questions and feedback. Email me at [amaurer40@frontier.com](mailto:amaurer40@frontier.com) – please note HLAA in the title.



## Lifespan Warns of COVID-19 Scams

An update from Lifespan on COVID-19. Scammers are having a field day.

**CONTACT TRACING** – Please beware! The latest scams plays off the notion of contact tracing.

**CURES AND VACCINES** – you may receive a text message, email or phone call offering a breakthrough cure or vaccine. You will be required to pay in advance, and you will receive nothing.

**COVID-19 SUPPLIES** – scammers are advertising protective equipment like masks, face shields, gloves and other supplies. Scammers will try to get your credit card or other personal information, and you will receive nothing.

**FAKE EMAILS** - Scammers are sending emails that make you think you are dealing with a government agency, using addresses that differ slightly. A real email from the government will end in “.gov”, not “.com” or “.org”.

**FAKE CHARITIES** - Check any charity, business or person requesting payments or donations in cash, wire transfer, gift card, or through the mail. NEVER send money through these channels.

**PHISHING FOR PATIENT INFO** - Scammers are posing as medical providers asking for patient information for COVID-19 testing, then using your information to create fraudulent medical bills.

Scammers have launched schemes based on the federal stimulus payments.

- The government will not ask you to verify your personal information.
  - Do not give out your bank account, credit card, or other information. If you receive an unsolicited call about the payment, hang up.
  - Texts, emails, calls, or social media messages saying you can get your money faster are fake. You will receive your payment when the U.S. government sends it to you. No sooner.
  - Do not trust caller ID. You may receive phone calls that seem to be from the government. These phone calls are 100% fake. Do not answer them.
  - Hang up on robocalls. Scammers are using robot calls to tell you they can get your payment faster.
- Please call Lifespan at 585-244-8400 with any questions.

## Do You Need Telecoils?

By Stephen O. Frazier,  
Hearing Loss Support Specialist

Were you told by your hearing care provider that “You don’t need telecoils; you have Bluetooth”? If so, ask him or her how Bluetooth is going to help you hear at church, at the Dryden Theater, or when you’re waiting at the boarding gate at the airport. Ask how Bluetooth works at the multiplex or with the treadmill at your gym.

Bluetooth is a great technology and it can help you hear in a variety of applications, but it simply does not work in situations like those cited above. There hundreds of places of worship, theaters, legislative chambers, classrooms and other places here in the greater Rochester area where, either by connecting to a room loop or using a neckloop with an FM system, you will hear the proceedings better than you possibly would with a front row seat. That’s just to talk about opportunities to use your telecoils here in Rochester. If you travel, there are even more.

You’re more and more apt to see the sign indicating there’s a hearing loop to help you cut down the background noise and connect wirelessly to the PA system in a huge number of locations around the US. The Greater Rochester International Airport is just one of a growing list of American airports that use the technology. Overseas it’s unlikely you’ll find an airport that does not feature hearing loops. If you were to fly to New York via Albuquerque/Phoenix/NYC and were on a non-stop from Phoenix, there would probably be music and/or TV available, and you would be offered ear buds to access them. Take those “throw away” devices and you’ll have to remove your hearing aids. That’s inviting damage or loss and the sound quality on such freebie devices is dreadful. If you have a telecoil-equipped hearing aid and a neckloop of your own, you can plug it in instead of the ear buds—no danger of damage or loss for your hearing aids and the sound quality will be much better.

On your arrival in New York City you would find hearing loops present in LaGuardia airport. You would find one in the taxi taking you into the city from the airport, or if you’re flying into JFK and took the subway into the city, you would find loops at the subway fair/information booths. Also, it’s just been announced that all new NYC subway cars will be equipped with hearing loops as they are delivered, and hearing loops are being tested on the city’s buses.

Go to the city’s many museums and you’ll see the blue ear telecoil/loop symbol announcing various applications of the technology. Take in a Broadway show, and it may be in one of the 8 theaters that have installed hearing loops, or if not, most other theaters will probably give you the option of a neckloop instead of earphones. If all of the hustle and bustle of the Big Apple gives you a headache and sends you searching for aspirin, you’ll find some of the Duane Reade and Gristedes pharmacies that feature loops at the prescription counter. Go to Yankee stadium and you’ll find loops at the ticket booth, concession stands and the first aid station. Tour the Botanical Gardens and the tram that takes you though is looped so you can hear the tour guide.

In the Northeast, Wegmans has installed hearing loops at some checkout line in each store as well as at their prescription counters and service desks.

New York may be number one in offering telecoil access to tourist sites but it’s becoming more and more available elsewhere, too. The US Supreme Court chambers are looped as are the House and Senate in the nation’s capital building. There are loops at some ticket counters at Union Station in Washington and at the ticket booths in the Florida Disneyland. Bluetooth would not help you in any of these situations noted above.

If your hearing care provider told you about and fitted you with telecoils, tell that person thank you for doubling the functionality of your hearing aids and recommend him or her to friends and family. If you were not told and were sold hearing aids without telecoils, you might want to look around for a different hearing care provider when it’s time for replacements. To save others from not being adequately counseled in telecoils you might also consider filing a complaint against that provider with the New York State Division of Licensing Services. New York law requires that hearing aid buyers be told about telecoil technology by those selling and fitting hearing aids.

HCAA recommends that you “Get in the Hearing Loop” and to do so, you need to have telecoils.

*Steve Frazier, trained by HCAA as a Hearing Loss Support Specialist, chairs the Loop New Mexico initiative of the HCAA Albuquerque Chapter, co-chairs the Committee for Communication Access in New Mexico, and is one of the founding members of the national HCAA Get in the Hearing Loop Task Force. His articles on hearing loops and on noise control issues have run in many publications in addition to Hearing Life, including Advance for Audiologists, the Christian Science Monitor, Church Executive, Hearing Health, Sound & Communications, and Technologies for Worship. See his website at [www.sofnabq.com](http://www.sofnabq.com) for links to recent articles on topics related to hearing loops.*

## Chapter Awards

The awards are usually conferred at our Annual Dinner – cancelled due to Covid-19. Since we’ll have no in-person gatherings for the foreseeable future, the awards were made at our August Board of Directors Meeting.

### 2020 Distinguished Community Person Award: William C. Johnston, Deputy Director, Monroe County International Airport

As our airport was renovated Bill Johnston proved to be a loyal friend of people with hearing loss . His creativity in overseeing the design and installation of hearing assistive technologies throughout the airport, then making sure everything works properly, is a boon to all passengers. He’s contributed to making our airport an innovative model for the nation.

### 2020 Distinguished Community Organization Award: Finger Lakes Region Lions Hearing Foundation

The Foundation collects used hearing aids, has them refurbished and makes them available to needy hearing impaired people. It is all volunteer. They use qualified audiologists to fit aids to patients and have provided 1400 people with a major improvement in the way they communicate.

### 2020 Chapter Award: Dan Brooks

Dan Brooks has done so much for the Rochester Chapter. He has served as Membership Committee chair, as Chapter President, as Nominating Committee chair. He also developed our HLAA Chapter Summer Picnic. Most recently Dan has been one of the leaders getting Zoom online and in use. Always a ‘Go-To-Guy’, he’s involved in the full range of Chapter activities and needs – both big picture and minute detail. We thank Dan for all he’s done and is doing.

## 2020 BUFFALO WALK4HEARING

*by Carol Loftus*

This year’s Buffalo Walk4Hearing will be a ‘virtual walk’ scheduled for Saturday, September 26. Once again, I will be a team captain. My team is Hear4Tomorrow.

A donation to my team, Hear4Tomorrow, would be greatly appreciated. You may do so by an online donation at [www.hearingloss.org](http://www.hearingloss.org) and click on “Walk” to find my team.

Should you wish to join the Walk, please go to [www.hearingloss.org](http://www.hearingloss.org), then Online Celebration. Sign in begins at 9:45am and the program starts at 10:00 am.

## HLAA Websites

Our award-winning Chapter website is:

<https://www.hearinglossrochester.org>, and Michelle Gross is our Web Master.

HLAA National website is [www.hearingloss.org](http://www.hearingloss.org).

## WITH HEARTFELT THANKS, GINGER!

*(Continued from page 1)*

Ginger brought to us the highest level of integrity, devotion and care. Beyond the three out of four weeks a month that she worked on the newsletter, Ginger lovingly served the Chapter and our community with her contributions to numerous committees and special projects: Annual Awards and Dinner, Cochlear Implant Group, Day of Hearing, Education and Outreach, Program Planning, Technology Committee, to mention a few. She was literally ‘the face of HLAA’ as she served as the Greeter to welcome all to our events.

In her own words “My involvement with HLAA was the best thing that could have happened to me-- meeting warm and welcoming people who suffer with hearing loss has led me to realize my life can be very full and happy despite my hearing loss.”

To all of us, Ginger is one of the best things that could have happened to the Rochester Chapter.

We THANK YOU GINGER from the top and bottom of our hearts. ♥♥♥♥♥♥♥♥♥♥♥♥♥♥♥♥♥♥



## Editor Pro-Tem's Note

(Continued from page 1)

excellent Tech Committee formed to take over when I thought I'd be leaving Rochester. That's still going to happen, sooner or later.

But I have other talents that I kind of kept secret from the Board of Directors - My wife **Candi**, and I also edit and print (and fold and mail) newsletters for several groups. Somehow the Board found out and when the current crisis came up, they asked me to take over the newsletter.

I agreed to one month to see where it goes.

If it hasn't been mentioned already, with a great deal of compassion, I need to tell you that the reason I am in this seat this month, is that our dear **Ginger Graham**, our editor for the past 12 years, has taken quite ill, and needed to step down from the editorship for the time being.

You may be used to seeing Ginger's wonderful 16 page newsletters. But as I have discovered, the reason for that is that there is a lot of knowledge stored in her head that I don't know yet. So it has been a learning experience for me as I work on this issue. And with so many of our activities being curtailed due to the pandemic, there isn't a lot to write about. So the next few newsletters may be 8 or 12 pages instead. It may look a little different, as we use a different publishing platform.

For the time being, if you have any input for the October newsletter, the deadline is September 1st, and you can send it to me at [bruce.nelson@gmail.com](mailto:bruce.nelson@gmail.com). If I'm not the editor then, I will forward it to whoever takes the job.

Here's the "Help Wanted" announcement:

Newsletter Editor Needed for a large, active HLAA chapter. Experience helpful. Skills include editing, typesetting and a knowledge of the HLAA community. Apply to the HLAA Board of Directors.

If you see me as editor next month, it means Candi didn't disown me, and she might even agree to be a co-editor.

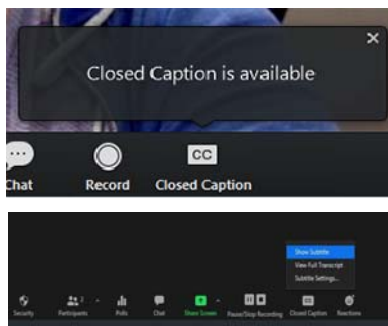
## How to Enable Captions on Zoom

by Bruce Nelson

Our Technical Committee has found a solution to captioning all of our virtual meetings on Zoom. After a trial using Live Transcribe with a spare cell-phone hidden in **Dan Brooks'** garage, they hit upon a new product, Rev, which creates computer-generated captions from the audio stream on Zoom. When we return to in-person meetings, we plan to also Zoom those meetings, and the live captioner's feed will be carried on the stream.

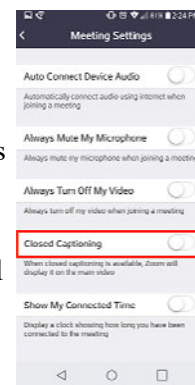
We assume you already know how to log into a Zoom meeting, but many people don't know that, when captioning is available, there is a captioning option button on the screen (for desktops) and a dropdown on the options on cellphones.

On Windows and Macs it will look something like



When you click on "Closed Caption", to actually open the captions, click on the up arrow [^] beside the closed caption button and then click on "Show Subtitles".

And on a cellphone, click on the settings icon, and you will get a selection screen as shown:



The selection screen on an iPhone is similar.

Once it is set, whenever there is a captioned meeting, the captions will be automatically displayed.

### We Welcome All Donations

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With sincere thanks for donating to our Chapter!

## HLAA New York State Association (NYSA) - Update.

*By Dan Brooks, President, HLAA-NYSA*

Hello Everyone! I am writing this article from my campsite at Newtown Battlefield State Park in Elmira NY. It sure is nice to get back to camping again but even out here I am reminded of the COVID pandemic. We have to wear a mask whenever we leave our campsite to walk the dog or go to use the public bathroom. The ranger has been very nice but hard to understand due to her wearing a mask. In any case, I am not complaining, it is still nice to get away!

Did you know if you have a hearing loss (or any disability...not just hearing loss) and frequent State and/or National parks you can either get in for free or at a discounted rate? You have to get what they call an “*Access Pass*.” I filled out the forms and now camp for next to nothing and get into State and National parks for free. The pass includes all those in your vehicle and with you on your campsite! Send me an email and I’ll send you a link for more information on obtaining an Access Pass.

Summer has been very busy for our family. Some things did come up that required more attention from me so I decided I needed to take a couple months off from writing. Please accept my apologies; happy to be back! ;)

Okay, let’s jump into what’s going on with the HLAA New York State Association (HLAA-NYSA). In May we had a board meeting and had 100% attendance! The meeting was virtual and much was discussed. Some of the items we talked about were as follows:

The Event & Fund Raising Committee is still hoping to move forward with the HLAA NYSA State Conference in October of 2021. The State Conference will be held in the Lake George area of NY.

The Publicity & Website Committee officially launched our new website! Please check it out when you get a chance. The link is: <https://nyhearingloss.org>.

The Advocacy & Legislative Committee is starting to ramp back up as well. You may have seen some of the E-blast from **Jerry Bergman**. If not please let me know so I can add your email to the list. We try not to send out many E-blasts but when we do it is because we feel it is important for our membership to know.

Last but not least, our Chapter Development Committee has begun locating people that are interested in starting a new HLAA Chapters in other parts of New York State. If you do not have a chapter near you and would like to learn how to get one started please let us know!

Also I heard about all the great activities our chapters are doing throughout New York State! I am pleased to see many are going virtual and looking for other ways to help people with hearing loss. Our next board meeting will be in August or September.

As you can see none of this would be possible if it were not for people stepping up. One way to help is by joining or renewing your membership with HLAA. By joining HLAA and living in New York State you automatically become a member of the HLAA-NYSA. Please feel free to reach email us at: [hlaa.newyorkstate@gmail.com](mailto:hlaa.newyorkstate@gmail.com) or to me at: [dbrooks.hlaa.roc@gmail.com](mailto:dbrooks.hlaa.roc@gmail.com). More information will be coming soon!

Hope you enjoyed your summer, the crisp fall weather will be with us soon!

## Donations

Thank you to these members who included donations to the chapter in addition to their dues:

John Eckert  
Suzanne Johnston  
Nancy & Doug Meyer  
Elizabeth Philips  
Elaine Vangellow

Thank you to Sue Miller for her donation in memory of Joseph A. Bonadonna.

Thank you to our contributors:

Phyllis & J. Stuart MacDonald Estate  
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**HLAA Membership Information**

Hearing Loss Association (HLAA) Rochester Chapter, Inc., a tax exempt and volunteer group, is a chapter of a national, nonprofit, nonsectarian, educational organization devoted to the welfare and interests of those who cannot hear well. We meet the first Tuesday of the month from October through June at St.Paul’s Episcopal Church, East Ave. (September on 2<sup>nd</sup> Tuesday.) While our primary focus is directed toward people with hearing loss, we welcome everyone to our chapter meetings whatever their hearing ability.

For more information, Call **585 266 7890**

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^^

**Newsletter**

*Newsletter deadline: first day of the month preceding the issue month.*

*Bruce Nelson, Editor Pro-Tem  
 120 Cobblestone Dr., Rochester, NY 14623  
 585-334-5513 • bruce.nelson@gmail.com*

**MEMBERSHIP FORM – HLAA-ROCHESTER CHAPTER**

July 1, 2020 – June 30, 2021

I want to join as a first-time member  I want to renew

All members receive the award-winning Rochester chapter Newsletter!

**Check preference for access:**  via US mail  via Chapter website

**Check membership type:**  Individual  Family  Corporate

**Check contribution:** (*\*please consider a charitable donation above Basic dues—an acknowledgement is sent for donations only.*)

Basic/Indiv. Dues, \$10  Basic/Family Dues, \$20  Corporate\* \$50

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**HEARING LOSS ASSOCIATION OF AMERICA**

**YES! I want to join or renew membership in national HLAA.** Membership entitles me to the magazine, *Hearing Life*; a number of discounts; and knowing I’m supporting advocacy for people with hearing loss nationwide.

Join  Renew

Individual \$45  Couple/Family \$55

Professional \$80  Corporate \$500

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(cell) \_\_\_\_\_

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### **If You're New, This is for You.**

More than 48 million people in the US have a hearing loss, which can hinder daily communication. By age 65, one in three Americans has a hearing loss. This invisible condition affects the quality of life of the individuals with hearing loss as well as family, friends, co-workers and everyone with whom they interact. HLAA believes people with hearing loss can participate successfully in today's world.

Founded in 1979, the mission of HLAA is to open the world of communication to people with hearing loss through information, education, support and advocacy.

HLAA is the nation's foremost membership and advocacy organization for people with hearing loss. HLAA publishes a bimonthly magazine, *Hearing Life*, holds annual conventions, a Walk4Hearing, and more. Check out: <http://www.hearinglossrochester.org>.

The Rochester Chapter, started in 1983, is a dynamic group of individuals working together as a team. To join, please see inside back page. HLAA has a support network of organizations—Bethesda, MD; State organizations; and, local Chapters. Welcome!

### **Meetings are hearing accessible**

During pandemic times, all chapter meetings are online via Zoom. See meeting information in this newsletter. Captioning within the Zoom application is available.

In non-pandemic times, we meet in St. Paul's Episcopal Church, East Ave. and Westminster Rd., across from the George Eastman Museum. Parking is available at the George Eastman Museum, if needed.

All meetings are audio looped and captioned. Interpreters are available on request.

*Everyone, with or without a hearing loss, is welcome, on our on-line meetings or in person, when live meetings resume!*