

APRIL CALENDAR

**NO IN-PERSON MEETINGS DUE TO
CORONAVIRUS RESTRICTION**

TUESDAY, APRIL 6TH, 12 PM-1 PM VIA ZOOM
Elise dePapp, MD: Pathological Anatomy of Hearing Loss

TUESDAY, APRIL 13TH, 7 PM-8:30 PM VIA ZOOM
Board of Directors Meeting

TUESDAY APRIL 13TH, 10 AM-11 AM VIA ZOOM
Joe Kozelsky: HOPE Session: 'Hearing Other People's Experiences' (HOPE)

THURSDAY APRIL 15TH, 10 AM-11 AM VIA ZOOM
HLAA-Rochester Technology Team: Virtual ALD Demo Center

Watch our Newsletters and Website for updates

PRESIDENT'S MESSAGE

by Art Maurer, President

Better Hearing = Better Living!



Stellar Supporters

For nearly four decades HLAA-Rochester relied on the socialization of in-person gatherings. Then a year ago, COVID-19 came along and we had to retreat to distancing one from another. Our Tech Team reacted by introducing us to Zoom and patiently brought us into the 'virtual' on-line world we have today. It's working reasonably well.

Our Board members keep up to date at our monthly meetings. But there's a gap. Our cadre of more than three dozen dedicated non-Board members - volunteers working individually and on committees - cannot meet in person to catchup and socialize. They are the folks that make HLAA-Rochester possible. We call them our *Stellar Supporters*.

They soldier on month-by-month, working remotely, having little contact with their co-workers. To fill this gap a new virtual gathering is being started by convening a quarterly hour-long Zoom forum we call: **Stellar Supporters**. The format includes a short update on current Chapter developments, then opening to questions and comments, and sharing how each of us is doing during these many long months of being separated.

It's surprising how well our joint efforts have kept us functioning during this pandemic. We've successfully converted to on-line sessions and now are getting up to speed to plan and take action even further.

The kickoff forum was successfully held February 28. The group decided to hold a second on Wednesday, May 12, at 7:00 PM via Zoom. We certainly want all who are interested to participate. If you didn't receive a Zoom invitation to our first meeting

(Continued on page 2)

APRIL PROGRAMS

The Hearing Loss Association of America (HLAA) Rochester Chapter offers virtual programs monthly for anyone interested in hearing loss. All use the Zoom platform. Preregistration is required by visiting the HLAA website at: <http://hearinglossrochester.org>

All presentations are free and in real time. Closed captioning is an option for all participants.

Programs for April are:



Tuesday, April 6. Noon: Elise dePapp, MD Pathological Anatomy of Hearing Loss

What are the structural changes in the ear which accompany the pathology of hearing loss? Elise dePapp MD discusses "how we

hear and why we don't" while clarifying the mechanics and terminology of deafness.

Targeting her presentation to those living with hearing loss, Dr. dePapp explains that hearing and

(Continued on page 3)

President's Message

(Continued from page 1)

and would like to be added to the Zoom Invitation list for our May 12 meeting, please email Sue Miller or myself. Also include any suggestions you may have. amaurer40@frontier.com

Reaching Out

One breakthrough in going online is compressing distance. Traditionally for our gatherings we focused on how far one would be willing to drive to come to a meeting. We also had to worry about parking and winter storms. The Internet erases all that. On our Zoom sessions we've had visitors from across New York State, even others as far away as California. It's wonderful that some HLAA members who moved away have signed on to participate.

To take advantage of this capability we're starting to advertise our monthly sessions in Buffalo and Syracuse in the *In Good Health* monthly paper. And we intend to reach out in other ways across western New York.

But we also don't want to lose sight of those in our nine-county Finger Lakes Region. Since word-of-mouth is perhaps the most effective advertising, we're reaching out to adult living facilities, community and church organizations; to anyone able to spread our message. While the participation on Zoom is growing, we have the capacity to accommodate many more.

But keep in mind that a person-to-person invitation is perhaps the most powerful. So spread the word among your family and friends to those who may be suffering hearing loss, or importantly, their family members.

In an effort to help folks just getting started wearing hearing aids, **Joe Kozelsky** will be offering a short seminar on what to consider; hopefully to dispel some of the mystery and confusion.

Stay Safe ... we're far from being out of this Covid pandemic.

Art Maurer

Considering Hearing Aids – or just got a pair...

For anyone **thinking about getting hearing aids or for those who recently received hearing aids for the first time**, HLAA-Rochester will offer a short course of two sessions on Zoom.

The sessions will be one week apart at 10:00 AM on Thursdays, May 6th and May 13th. The sessions will be 60 – 90 minutes, led by a retired audiologist who is also a hearing aid user.

The first session will cover how to decide where to go and what to look for – and, importantly, what to look-out for. The second session will cover reasonable expectations for new users and some issues and problems that users should never have to put up with.

The content will not be commercialized in any way and will not recommend or endorse any products or providers. The purpose of HLAA is to serve as a resource for people with hearing loss of all levels and to provide information, educational opportunities, and personal support as needed. For more information go to

<https://www.hearinglossrochester.org/>

Buy Hearing Aid Batteries from HLAA

Even with the pandemic, HLAA Rochester is still offering hearing aid batteries. You may purchase a pack of six for \$1.50, or an entire box (60 batteries) for \$15.00. Simply contact Suzanne Johnston at: suzannejohnston@aol.com (or call 585-586-4158) to arrange for pick-up at your convenience at her home at 44 Washington Rd. in Pittsford. Mail a check with the cost of your order to ATTN Nancy Meyer, HLAA Asst. Treasurer, 5275 Rosebrugh Lane, Geneseo, NY 14454 with notation RE: battery purchase.

We Welcome All Donations

Please make your check payable to: HLAA-Rochester

HLAA is a 501c(3) organization.

Mail to: Doug & Nancy Meyer
5275 Rosebrugh Rd
Geneseo, NY 14454

Be sure to designate:

This donation is: In Memory of, or In Honor of, or Birthday congratulations, and who to send the acknowledgment to. Our sincere thanks for donating to our Chapter!

APRIL PROGRAMS

(Continued from page 1)

listening differ because we hear with our brains. There are different types of hearing loss. It is depicted by an audiogram when tested and scored by an audiologist. An audiogram shows the “speech banana.”

Dr. dePapp will demonstrate the three part anatomy of the ear and the detailed structure of the inner ear and brain pathways and auditory centers for understanding sounds. Sounds encompass many things from a bang to classical music to speech. What parts of speech, vowels or consonants, are more difficult to understand? Hearing is a complicated and wonderful sense, but losing even some of it brings on communication loss.

A graduate of Sweet Briar College, Dr. dePapp earned her MD at the University of Rochester. She is a retired pathologist who became self-interested in the pathology of hearing loss. She has served on the HLAA Rochester Chapter Board of Directors.

Tuesday April 13. 10:00 am: Joseph Kozelsky CCC/A. Hearing Other People's Experiences (HOPE)

Prospective, new, or experienced hearing aid users can share their experiences, questions, and hearing loss journeys in an informal virtual round table discussion facilitated by **Joe Kozelsky**, a retired audiologist and hearing aid user. Hearing aid users discuss real problems and concerns.

Thursday April 15. 10:00 am: Virtual ALD Demo Center. HLAA Rochester Technology Team.

This is a continuing orientation to the on-line “Virtual Demo Center” website. It is a review of selected assistive listening devices, captioning-capable and amplified telephones, signaling-alerting devices and smart phone apps related to hearing enhancement. Presenters answer questions from those joining the Zoom meeting.



Save-the date: HLAA Virtual Convention 2021, June 24-26

ASSISTIVE LISTENING DEVICE DEMO CENTER IS VIRTUAL

By Chas Johnstone

Since we are unable to conduct our Demo Center at Lifespan, our Virtual Demo Center (VDC) is now available online 24 hours per day, 7 days per week, thanks to the tireless devotion of **Lorin Gallistel**. Please visit the VDC to see the full range of devices in the Demo Center and submit any questions there that you might have. Please follow the link on the chapter’s website, <http://hearinglossrochester.org> to access the VDC.

April Birthdays

Happy Birthday to:

April 5	Jeanette Kantor
10	Sue Miller
27	Judy Markowski

Sincere happy birthday greetings to members who will be 90 years or older such as Bert Foos, who will be 96 on April 25th.

Donations

Thank you to these members who included donations to the chapter in addition to their dues:

Judith McMillan

In memory of Morley Gwartzman

Michael and Hinda Miller

General Donations

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Thank you to our major contributors:

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Only one out of every five people who could benefit from a hearing aid actually wear one. (National Institute on Deafness and Other Communication Disorders)

HLAA New York State Association (NYSA) - Update.

By Dan Brooks, President, HLAA-NYSA



I hope everyone is doing well. Things seem to be slowly getting closer to normal. I call it the “new normal.” My wife has fully recovered from COVID-19 and soon our kids will be returning to school in person, fulltime. Everyone we know seems to have had their first

or second vaccine. We have not had our vaccines yet, but I am sure we will soon. It’s also starting to look like spring is just around the corner. As I write this update I have to say I am so ready to be outdoors again. I am sure the rest of you feel the same.

At my local Chapter (HLAA Rochester Chapter), we have been moving along quite smoothly with our usual monthly zoom meetings, presentations, HOPE Sessions and Demo. Center programs. One of the newest events was our very first Speechreading Class, conducted by our Past President, **Suzanne Johnston**. The Speech Reading Classes are a two part series, with plans to repeat them, at some point.

In April, we will run another two part series for people that either just purchased hearing aids, or are thinking about purchasing them. This series is geared to those who are very new to the hearing loss world. This series will be presented by a retired audiologist, **Joe Kolzelsky**. If you would like to attend any of the events mentioned above, please visit our chapter’s website at

www.hearinglossrochester.com and register.

Also, don’t forget to check out our State Association website www.nyhearingloss.org as well as your own local chapter’s website for other informative events. I recently heard that the NYC Chapter had over 130 people attend one of their chapter’s Zoom programs! Isn’t that impressive?! I was amazed when this was reported by **Jon Taylor**, at our last **HLAA New York State Association (NYSA)** Board of Directors meeting.

Now, let’s move on to updates concerning the HLAA NYSA. We met as a board via zoom Saturday morning February 20th. Almost all the Board members and officers were present. We updated one another on all the wonderful things the various chapters are doing throughout New York State. We also had a report on what HLAA is doing. There

was not any business that required the board’s approval. However we did go over some of the goals for 2021.

One goal I would like to see, as NYSA President, is for our committees to begin using ZOOM for their meetings. Meeting via Zoom will allow each committee to be better able to fulfill its objectives. At this time two meetings have been scheduled. One meeting is to discuss the March 10th HLAA NYSA Seminar, that **Jerry Bergman** organized. The other meeting, led by our Vice President **Kassey Granger**, is to begin the planning of the HLAA NYSA State Conference in 2022. The remaining two committees will be meeting soon as well. We are hoping the State Association website will have a complete listing of all the zoom events mainly within our state. Plus a meeting on trying to figure out how to get some new chapters to form in other areas of New York with little to no support for those with hearing loss.

Another goal for HLAA NYSA, is to have a full slate of board members by the end of 2021. When we met last as a Board of Directors, we officially had 16 board members and now we have 18!

Please welcome our newest board members, **Don Porter** from the Albany Chapter, and **Carolyn Tanen**, from the Westchester Chapter. They both will be great additions to our already amazing board. I am hopeful to find another person from other Chapters, as well as from other areas of New York State that do not have HLAA chapters, such as the Buffalo or Syracuse area. We are also looking to fill the second half of our Professional Advisory Committee (PAC) slate.

If you have any suggestions and/or interest serving on one or more of our committees, or are a possible candidate or know of a candidate for our PAC, please feel free to reach out to us at:

hlaa.newyorkstate@gmail.com

We cannot do the all we are doing, nor achieve goals, without support, so please remember to join or renew your membership with HLAA. By being a member of HLAA and residing in New York State, you are automatically a member of the HLAA NYSA! Until next month...thanks again for your support!

Dan

Success! Zoom has heard our community's voice!

Adapted from a Blog posted by Shari Eberts

Zoom just announced it will provide its high-quality ASR captions (Live Transcription) FREE for meetings hosted by people with free accounts (previously available only with paid accounts) so they can enable captioning for meetings when they are aware that their participants will require captions. Initially, there is a signup form to request this feature. It will be rolled out to all free accounts by Fall 2021.

Since the start of the pandemic, we (various groups and individuals) have been asking Zoom to do just this. We explained that captions are our ramps and that we should not be forced to pay for the accessibility feature that we need to communicate well on Zoom. They have heeded our call.

Advocacy works!

Thank you to NPR and the Washington Post for helping to highlight this issue. Our petition.org petition, "Provide Free Captions for People with Hearing Loss on Video Conferencing Platforms" garnered 80,000 signatures. I am so proud of the way our hearing loss community has come together to advocate for our needs.

See <https://blog.zoom.us> and search for "Update on Live Transcription for Free Accounts" for more details. The link for early access for people with hearing loss is on that posting.

Thank you to Zoom for recognizing the needs of people with hearing loss and for taking steps to make its platform more accessible at no additional cost.

Adapted from Living With Hearing Loss, <https://livingwithhearingloss.com/2021/02/24/zoom-makes-asr-captioning-free-for-people-with-hearing-loss/>

Sign up for Hearing Life e-News



Hearing Life e-News is delivered to your inbox twice per month. Hearing Life e-News keeps readers up to date on the latest news and information on hearing loss. Each issue features high-interest content such as recent legislation and advocacy efforts, technology, new products for hearing loss, human interest stories, webinars, updates on the Walk4Hearing, Convention, and information on HLA Chapter happenings.

Sign Up at:



<https://hearingloss.org/news-media/e-news>

Do You Need Help Getting Hearing Aids? Do You Have Any to Donate?

The **Finger Lakes Region Lions Hearing Foundation** collects used hearing aids, has them refurbished, and makes them available to eligible individuals based on financial need. They cover 29 counties in the Finger Lakes, Central, and Southern part of New York State.

They help the low-income people with hearing loss by providing low cost or free hearing aids and quality audiology services and help. They make refurbished, hearing aids available to eligible individuals and pay for hearing aid repairs, hearing testing and hearing aid evaluations as needed for those people who qualify.

You can find them on Facebook at <https://facebook.com/flrlhf>. And the application form for assistance is at <https://tinyurl.com/FLRLHF-Apply>

The Foundation accepts mail donations of funds or used hearing aids at: FLRLHF, P.O. Box 200, Union Springs, NY 13160. Donated hearing aids can also be put into any Lions Club Eyeglass Donation Box you might find around.

Surprisingly, used hearing aids may have very little value, but don't let that keep you from donating them, because they are of huge value to a person who needs them. Please check with your tax advisor for assistance. One way to estimate value would be by the application of a depreciation table over seven years (or as determined by the tax accountant) which can be the average life expectancy of a set of hearing aids.

Med-El Introduces MRI Guarantee for Cochlear Implants

In order to undergo an MRI, patients who wear cochlear implants usually needed to undergo surgeries to remove and replace the implanted magnet .

Med-El recently announced that all of their new implants and those produced since 1994 are guaranteed to be safe to wear while undergoing an MRI.

See their website at <http://medel.com> for further information.

HLAA's Concern for Consumers Reaches the FDA

News release from National HLAA

Following the signing of the Over-the-Counter (OTC) Hearing Aid Act of 2017, the FDA was on track to issue regulations by the law's deadline of August 2020. That deadline has come and gone without new rules in place.

During this period, bad actors have stepped in to fill this vacuum and begun to advertise OTC hearing aids on television and on the internet, even though there are no products that can claim to be OTC hearing aids, according to the FDA Hearing Aids | FDA. (<https://www.fda.gov/medical-devices/consumer-products/hearing-aids>). Nonetheless, these bad actors claim to be "FDA cleared or FDA Registered" which is a term that may be misconstrued by the general public as "FDA approved." FDA registration is an administrative designation and is required of any owner or operator of a facility involved in the production or distribution of medical devices intended for use in the United States. The FDA website itself states that "registration of a device establishment, assignment of a registration number, or listing of a medical device does not in any way denote approval of the establishment or its products by FDA.

HLAA is concerned that consumers might purchase these personal sound amplification products (PSAP) instead of traditional hearing aids, assuming these devices are legitimate OTC hearing aids. PSAPs are not interchangeable with hearing aids, are not intended to compensate for or treat hearing loss, and do not provide the sound filtering that an FDA-approved hearing aid does.

HLAA sent a letter to Commissioner Hahn of the FDA urging swift action to put regulations in place that will set in motion the development and sales of actual OTC hearing devices. With the rules in place, consumers will have the opportunity to access devices that will benefit them and be affordable as well.

50 million people in the United States experience tinnitus. (American Tinnitus Association)

Your Hearing Aids Won't Help You if They are Sitting in a Drawer

By Bruce Nelson

Every once in a while, I meet someone who obviously has hearing difficulties, and I ask them if they have hearing aids because I notice they aren't wearing any. Many times, I get an answer like "Yeah, I have hearing aids, but they don't work." Or "I only wear them for special occasions".



Well guess what?

They really won't help you at all if they are not in your ears! You spent several thousand dollars, so why aren't you using them?

Maybe they don't fit very well and they cause discomfort when you are wearing them? Your earmold or custom in-the-ear unit may not fit properly and cause sores or irritation. Or maybe the tubing from a behind-the-ear unit to your dome or earmold may be too long. A trip to your hearing professional to have the adjustments made will make you more willing to wear them.

Perhaps they don't "sound right" or you don't hear well with them. Maybe your hearing has changed and your programming needs adjustment. Or maybe the tubes or earmold have a blockage. Your hearing professional can test your units to see if they are working ok; and check you out to see if your hearing has changed.

Your brain needs to learn how to adapt to the new sounds it is hearing. If you wear your hearing aids only occasionally, your brain won't learn how to hear again.

If your hearing aids are 5 years or older, you might want to look into getting new hearing aids with more modern technology. The new hearing aids work much better than even 5 year-old technology. And if you are thinking of new ones, you do get a 45-day free trial of new units.

Whatever the reason for not wearing your hearing aids, make an appointment with your hearing professional. They are there to help.

Advocacy?

By Eric Matson

“Everyone's job”, right? Yet we all still struggle with the “invisible handicap”, despite being 40 million strong! So what's missing?

In my view, “advocacy” goes way beyond chapter and HLAA advertising, and is inseparable from proactive Outreach and Education. The “non-afflicted” don't understand because too many of us try to disguise our assistive devices, over-rely on our coping mechanisms, and/or back-away from asking for accommodation (patience, facing us and speaking clearly, or use of Assistive Listening Systems/ Devices <ADA compliance>). Other non-accommodators don't really want to acknowledge the need because of perceived cost, training requirements and/or physical disruption. Ours is a proactive TEACHING job!

- T-Coils are the ONLY ADA-consistent listening-system that we should all have, AND they're also helpful for neck-looping computers, TVs, radios, Pocket Talkers (as external mics), etc. Do our Audiologists explain them? Can we?
- Do we use and promote FREE speech-to-text apps on our smart phones like “Live Transcribe” (Android) or “Otter” (iOS)? These are a form of ADA compliance that WE can provide when public accommodation is missing.
- When we ask for accommodation and get the “how?” or “huh?” question in response, can we explain recent-technology tools:
 - Speech-to-text smartphone apps (Free)
 - Pocket Talkers? (under \$200)
 - Counter Loops? (under \$250)
 - DIY small-area loops? (under \$250)
 - Providers of large or complex-area loops?
 - HLAA Chapter Tech Committee contacts?
 - We can hardly do our Advocacy job or ask others for empathy without this basic knowledge! I carry pictures on my Smartphone!

CAPTIONING? Many of us beat the captioning drum, but are unable to really talk about how, or

whom to ask for help, or current limitations and “work-arounds”.

- ADA and FCC rule enforcement is complaint-based. If we don't know how and appropriately moan, nothing happens! Ask first, but if rebuffed, complain. Loudly and officially!
- Telemed is a current CC: target, but many providers don't realize they need to have paid-accounts to access artificial-intelligence CC options
- ADA does NOT require live captioners. Not every patient needs CC:s and live-captioners are unreasonably expensive for small practices.
- HIPPA does NOT negate ADA requirements. If it did, Telemed would not be allowed to begin with. Also ASR (Automated Speech Recognition) captioning does not create a privacy gap, and some ASR-based systems have even been HIPPA-qualified (e.g. “Go-To-Meetings”).
- NO AI-based CC: system has technical or medical vocabularies, so BOTH the Patient and Provider must monitor the captioning and quickly correct any errors or omissions.
- WE need to start asking for CC:s at every opportunity so that providers recognize that we're out there in force. We know it's a requirement, but they may think of it as a courtesy.

In summary, Advocacy requires that we become active teachers, and prepare ourselves to answer questions and to educate.

RESOURCES:

- Our HLAA Webpage, Virtual Demo Center & Videos.at:
www.hearinglossrochester.org
- NY Reps in Congress:
www.govtrack.us/congress/members/ny#representatives
- State Assembly Reps:
www.nyassembly.gov.mem
- HLAA-NYSA Advocacy:
Jerry Bergman: jerbergman1@icloud.com
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You Should Hear What You Are Missing

MEDICINE of the HIGHEST ORDER



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Gaelen McCormick
Sue Miller
Bruce Nelson
Al Suffredini
Chris Suffredini

Honorary: Jeannette Kanter, Joe Kozelsky

**HLAA Membership
Information**

Hearing Loss Association (HLAA) Rochester Chapter, Inc., a tax exempt and volunteer group, is a chapter of a national, nonprofit, nonsectarian, educational organization devoted to the welfare and interests of those who cannot hear well.

We meet the first Tuesday of the month at noon, online via Zoom. See our website at <https://hearinglossrochester.org> to register.

While our primary focus is directed toward people with hearing loss, we welcome everyone to our chapter meetings whatever their hearing ability.

For more information, Call

585 266 7890

Professional Advisors
Mary Chizuk, Chair

2019 – 2021

Peter Fackler
Carolynne Pouliot
Hope Scheda
Marianne Sernoffsky

2020 – 2022

Frank Liptak
Brian McCoy
Andrew Parkhurst
Rebecca Sprague

Consultants

Medical - Paul Dutcher, M.D.
Technical - Charles Johnstone
Legal - James Vazzana, Esq.

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Newsletter

*Newsletter deadline: first day of the month preceding the issue month.
Bruce & Candi Nelson, Editors
120 Cobblestone Dr., Rochester,
NY 14623, 585-334-5513
bruce.nelson@gmail.com*

MEMBERSHIP FORM – HLAA-ROCHESTER CHAPTER

July 1, 2020 – June 30, 2021

I want to join as a first-time member I want to renew

All members receive the award-winning Rochester chapter Newsletter!

Check preference for access: via US mail via Chapter website

Check membership type: Individual Family Corporate

Check contribution: (*please consider a charitable donation above Basic dues - an acknowledgement is sent for donations only.)

Basic/Individual Dues, \$10 Basic/Family Dues, \$20 Corporate* \$50

Friend* \$25, Partner* \$50, Supporting* \$100 Donation \$_____

Veteran COMPLEMENTARY (Free lifetime chapter membership for veterans with hearing loss). Branch of Service: _____

PLEASE PRINT

Name _____

Street _____

City/State/Zip _____

Phone _____

Email _____

I have a different mailing address for part of the year.

Please attach an additional page with the address and dates you are gone.

Please make your check payable to: HLAA-Rochester. Send to:
Mr/Mrs Doug Meyer, 5275 Rosebrugh Rd., Geneseo NY 14454

HEARING LOSS ASSOCIATION OF AMERICA

YES! I want to join or renew membership in

national HLAA. Membership entitles me to the magazine, *Hearing Life*; a number of discounts; and knowing I'm supporting advocacy for people with hearing loss nationwide.

Join Renew

Individual \$45 /Family \$55

Professional \$80 Corporate \$500

On-line only-individual \$35

On-line only-student \$25

Name: _____

Street: _____

City/State/Zip: _____

Phone: (home) _____

(cell) _____

E-mail: _____

Send to: Hearing Loss Association of America
Suite 320
6116 Executive Blvd
Rockville, MD 20852

Please do NOT send this renewal to the local Rochester chapter; mail directly to HLAA in Rockville, MD.



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You're New, This is for You.

More than 48 million people in the US have a hearing loss, which can hinder daily communication. By age 65, one in three Americans has a hearing loss. This invisible condition affects the quality of life of the individuals with hearing loss as well as family, friends, co-workers and everyone with whom they interact. HLAA believes people with hearing loss can participate successfully in today's world.

Founded in 1979, the mission of HLAA is to open the world of communication to people with hearing loss through information, education, support and advocacy.

HLAA is the nation's foremost membership and advocacy organization for people with hearing loss. HLAA publishes a bimonthly magazine, *Hearing Life*, holds annual conventions, a Walk4Hearing, and more.

Check out: <http://www.hearingloss.org>.

The Rochester Chapter, started in 1983, is a dynamic group of individuals working together as a team. To join, please see inside back page. HLAA has a support network of organizations—Rockville, MD; State organizations; and, local Chapters. Welcome!

Meetings are hearing accessible

During pandemic times, all chapter meetings are online via Zoom. See meeting information in this newsletter. Captioning within the Zoom application is available.

In non-pandemic times, we meet in St. Paul's Episcopal Church, East Ave. and Westminster Rd., across from the George Eastman Museum. Parking is available at the George Eastman Museum, if needed.

All meetings are audio looped and captioned. Interpreters are available on request.

Everyone, with or without a hearing loss, is welcome, on our on-line meetings or in person, when live meetings resume!