

Telephone: (585) 266-7890
Email: hlaa.rochester@yahoo.com
Website: www.hlaa-rochester-ny.org

Volume 26, Number 6

published monthly except July and August

February 2013

FEBRUARY Calendar

Tuesday, February 5th

11:00 am - Refreshments/Social Time
11:30 am – Announcements/Business Meeting
12 Noon – 1 pm – Program Speaker

7:00 pm – Refreshments/Social Time
7:30 pm – Announcements/Business Meeting
8:00 – 9 pm – Program Speaker

Sat., Feb. 9th – “Strategic Planning” Retreat
(see text box on page 3)

Tues., Feb. 12th – Board of Directors
7:30 pm – Justin Vigdor Room, Al Sigl Center

Wed., Feb. 27th – Rear Window Captioned movie,
Loew’s Webster – Between Noon & 3 pm. Email
Ginger the weekend ahead for exact movie & time.
ggraham859@frontiernet.net. See you there!

SAVE THESE FUTURE DATES

Tues., March 12th – BOD mtg, JV room, Al Sigl Center

Thurs., March 14th – Kick-Off for Walk4Hearing

Wed., March 27th – Rear Window Captioned movie.

WEATHER – During the winter, the rule to follow for cancelations of meetings is: IF THE ROCHESTER DISTRICT SCHOOLS ARE CLOSED, OUR MEETING IS CANCELED. (No other notification will be made.)

Hospitality Duties for February:

Daytime Meeting – Barb Gates, Vern Thayer
Evening Meeting – Sue Miller
Board of Directors – Meredith Low

Please sign up to help when the “Refreshment Sheet” goes around!

WELCOME ALL NEWCOMERS TO HLA!



FEBRUARY PROGRAMS

(at St. Paul’s Church, East Ave. & Westminster Rd.)

Tuesday, Feb. 5th --Daytime meeting – 11:00 am

EMERGENCY SITUATIONS FOR PEOPLE WITH HEARING LOSS – John Merklinger

Mr. Merklinger is Director of the Emergency Communications/911 center, Rochester.

Several years ago, two downstate HLA members died of carbon monoxide poisoning. They were asleep with hearing aids removed and couldn’t hear their carbon monoxide detector. Disasters and accidents unfortunately happen. So do health emergencies, fires, or break-ins. Bad enough as these situations are, crises afflict people with hearing loss even worse than those with normal hearing when emergency assistance must be summoned.

John Merklinger will cover calling for emergency help through New York relay or TTY if you’re hearing-disabled. What information is needed from callers? We’ll also learn about Next Generation 911 and how it could assist people with hearing loss in the future.

(continued on next page)

Feb. 5th - Daytime Meeting (continued)

A 25-year veteran at 9-1-1, John has directed the agency for the last 12 years. He is a certified Emergency Number Professional, a Paramedic, and he holds an MS from Roberts Wesleyan College. John is also the Gates-Chili Fire Chief.

Feb. 5th – Evening Meeting – 7:00 pm

EARS TO THE FUTURE: HOW WIRELESS CAN CONNECT THE HEARING LOSS COMMUNITY – Ryan Dwyer; Brian Shirley

Both are with Verizon Wireless and Cellular Sales.

Smart phones and tablets can help you connect to the world in ways many people have never experienced. Ryan and Brian have worked extensively with people with hearing loss to develop solutions for their particular needs. They will demonstrate devices, compare different ones, and allow time for your questions. They encourage you to **bring** any cell phones and pricing structures you currently have, as opportunities exist specifically directed toward the HLAA community.

Ryan has been in the cellular industry for four years and specializes in training and physical device fitment for clients. **Brian** has been a part of the cellular world since 1998.

They can be reached before and after the event by email or phone at:

Ryan.dwyer@cellularsales.com or 585 568 7926 and Brian.shirley@cellularsales.com or 585 217 7152.

HLAA-Rochester chapter meetings are held in the Vestry Room at St. Paul's Episcopal Church, East Ave. at Westminster Road, across from the George Eastman House. All programs are audiolooped & captioned. A sign language interpreter is available for evening meetings only. To request an interpreter for an evening meeting, contact Linda Siple at 585 475 6712, a week in advance. (Please note, this phone is only for those needing an interpreter.)

The Hearing Loss Association is a nationwide organization dedicated to advocacy, education and support for people with hearing loss. For more information visit our website: www.hlaa-rochester-ny.org or telephone 585 266 7890.

LEADERS COLUMN

By David Koon



It is now time to really start to concentrate on our annual fundraiser--- **HLAA Rochester Chapter's Walk4Hearing.** Last year we exceeded our goal, and we hope to do so again this year. However, we need each member to become involved in the Walk. Listed here are ways **you** can help.

Our goal this year is to raise over \$55,000. With everyone pitching in a little, we can do this. Last year we raised over \$52,000 so everyone needs to pitch in a little more. As Chair of the Walk committee, I'm asking each of our members to be involved in some way.

- Be a Team Captain and ask your friends and neighbors to come walk with you and raise \$\$ as a walker
- Volunteer to put up posters in your neighborhood
- Ask your friends to be a sponsor or the businesses you frequent often to be a sponsor
- Ask the businesses you frequent often to donate something for our silent auction
- (If you know any high school or college people, ask them to volunteer to help in any of these ways. Most of them are required to volunteer for a non-profit in order to graduate.)
- Volunteer to help set up, work at the Walk or help clean up afterwards.

We need help with the following--

- Getting the food out for the walkers
- Setting up tables and chairs
- Putting up our new tents
- Helping with the children's activities
- Helping with registration
- Helping to collect the money that the walkers have raised
- Just be there as a Cheerleader for all the walkers

There is plenty to do before and during the W4H on **Sunday May 5th**. Please help with this most important project so we can continue to be the best community supporter for those with a hearing loss.

Contact me at: dkoon@rochester.rr.com

PARENTS COLUMN*By Katy Kuczek*

If your child has hearing loss, please consider joining our Parents group at HLAA. Contact:

kkuczek@rochester.rr.com ...for more information.

HELP HLAA VIA THE UNITED WAY

We continue to be a United Way "Donor Designated Option" choice. We are not a direct United Way agency and do not receive any funding from their general campaign. Therefore, to donate to HLAA through the United Way, we ask you to consider donating to us through the "Designated Option" on your gift card.

Our United Way number is 2425.



Your past support is deeply appreciated. As with other gifts, your donation enables our chapter to continue to provide education, help, and advocacy for people with hearing loss, their family and their friends. Alas, even though the local chapter is a totally volunteer organization, there are still costs such as printing, postage, phones, and technical items. Many thanks!

THE TIME IS NOW!

HLAA-ROCHESTER "STRATEGIC PLANNING" RETREAT

Sat., February 9th – 8:30 am to 12:30 pm

St. Paul's Episcopal Church

CONTINENTAL BREAKFAST PROVIDED

Please join us to plan our Chapter's future!

HOLD THIS DATE!

Kick-Off Event for the Walk4Hearing
Thursday, March 14th, at 5:30 pm
At Locust Hill Country Club

Watch this Newsletter for further details.

RBTL LIVE THEATRE--- CAPTIONED!

All performances are **Sunday, at 1:00 pm**

February 10th – **Addams Family**

March 10th – **Book of Mormon**

May 12th – **Les Mis**

Tickets become available 6 weeks in advance of each show. Request seats in "open captions" viewing section. Call 222-5000; email, info@rbtl.org.

GEVA Theatre Offering Captioned Plays!*By Bonnie Butkas*

All performances are **Saturday, at 2:00pm.**

February 23rd –**Book Club Play**

April 6th –**The Whipping Man**

May 11th –**Midsummer Night's Dream**

Call the Box Office at 232-4382. Ask for seat in the Open Captions viewing section.

Open captioning is being provided, in part, by a grant from Theatre Development Fund's TAP Plus program in partnership with the New York State Council on the Arts. Support for GEVA's access services is also provided by Hard of Hearing Clarity, Hoffman and Daughters, the **Hearing Loss Association of America**, and the J. Stuart and Phyllis MacDonald Trust Fund.

TWO FREE TICKETS WILL BE GIVEN OUT AT BOTH THE DAY AND EVENING CHAPTER MEETINGS FOR THE UPCOMING PERFORMANCE.

Our Chapter has given two tickets to Rochester School for the Deaf and also to NTID.

We Welcome All Donations

Please make your check payable to: HLAA-Rochester

HLAA is a 501(c)(3) organization.

Mail to: Ms. Joanne Owens, 1630 Woodard Road,
 Webster, NY 14580

Be sure to designate:

This donation is: In Memory of; or, In Honor of;
 or, Birthday congratulations.

And who to send the Acknowledgment to. Thank you.

Business Announcement

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HEARING LOOPS UNLIMITED

Donald Bataille, AIA, CCS
don@bataille.us, 585-727-0408

David Koon 585-329-0678
 Joseph Kozelsky 585-787-0660
 Tim Whitcher 585-506-6848

HELPING PEOPLE WITH HEARING LOSS ENJOY THE SOUNDS OF LIFE



For Your Donation to HLAA:
 Webster Hearing Center (J. Kozelsky)

For Your Donation Above Basic Membership:
 A. Maurer, B. McIsaac, J. McMillan

In Memory of Bing Thayer: J. Reynolds & S. SooHoo
In Honor of Janet McKenna: Beth & Marty Lewin



The National HLAA Convention will be held in Portland, Oregon, June 2013. The off-site event is planned for the World Forestry Center in Washington Park. Hold the date on your calendars now!

Cost for registration by May 31st is \$359.
 Go to: www.hearingloss.org/content/registration. Or,
 our home page: www.hlaa-rochester-ny.org/index.html.

SAVE THE DATE !
Sunday, November 3rd, for our Chapter's
30th Anniversary Gala.

CAPTIONED CHAPTER MEETINGS

CaptionCall is continuing to provide captioning for our Day and Evening Chapter meetings through **2013** (at a cost of \$3,000 to CaptionCall).

Tim Whitcher and Bruce and Candi Nelson have worked hard to maintain the captioning system. It has helped us fill in the gaps when we can't quite understand via the hearing loop. We thank them for their effort!

IF YOU MOVE

Please don't forget to notify **Barb Gates**, at 28 Country Gables Circle, Rochester, NY 14606, or, via email at cdgblg28@aol.com, even if your change of address is a temporary one. HLAA is charged for each piece of returned mail, which the Post Office will not forward. When you return, we will resume sending to your local address. Thanks.

HLAA PROFESSIONAL ADVISORS

The purpose of the Professional Advisory Committee (PAC) is to furnish professional advice and support in order to promote the development of a credible and effective HLAA organization in the Rochester area. Following is info on the new PAC members.

SUZANNE JOHNSTON, M.A., CCC/SLP is a consultant speech language pathologist and is presently Clinical Assistant Professor and Director of the Brain Injury Clinic in the Dept. of Communicative Sciences and Disorders at Nazareth College. She received her BS from SUNY Geneseo and her MA from SUNY Buffalo. Suzanne has served the Rochester area for over 25 years in a variety of settings, including early intervention, schools, hospitals, clinics, nursing homes, and in private practice. She has particular interest in working with people with hearing loss and the deaf community and previously served on the Cochlear Implant Team at the U of R/Strong Hospital. Suzanne was ordained a Deacon in the Episcopal church in 2008 and currently serves as the Deacon for Deaf Ministry in the Diocese of Rochester. She is pleased to have the opportunity to expand her service to Rochester and the larger community through her work on the PAC committee for HLAA.

(continued on page 5)

NEWS OF OUR MEMBERS

There is a terrific article by **Vern Thayer** in Hearing Loss Magazine, Nov/Dec.2012, on page 40, and why he considers himself a very LUCKY person. He gives more details than appeared in “My Story” article in our own October Newsletter!

A belated BIRTHDAY greeting to **Phyllis MacDonald** who turned **99 years** young October 25th, 2012. She has the honor of being our oldest Chapter member!

DID YOU KNOW? – Phones & Convention

A great article in the Hearing Loss Magazine, Nov/Dec. 2012, page 38, by Lise Hamlin, on “**Shopping for Phones.**”

And, on page 26, details on June 2013 Convention in Portland, Oregon.

WEBSITES OF INTEREST

Our Chapter website is: www.hlaa-rochester-ny.org. **Michelle Gross and Richard McCollough** are updating our website. (Also, Rochester Chapter now has a presence on Facebook, thanks to **Cindy Kellner**.)

(Submitted by Don Bataille)

Deadline reached for full accessibility of fixed-route bus fleets. Go to: <http://nccdb.fmcsa.dot.gov>.

(Submitted by Ginny Koenig)

(from New Mexico/S. Frazier—An excellent version of the InLoop video on hearing loop/telecoil technology, with captions. Go to: www.youtube.com/watch?v=9BUR1rChKfw. Or, www.hlaabq.com/Telecoils.html. on the Loop NM website.

(Submitted by Michelle Gross)

The FCC recently updated its captioning complaint form for TV or programs downloaded from the Internet. It must be filled out and submitted online. Go to: https://esupport.fcc.gov/ccmsforms/form2000.action?form_type=2000C

(Submitted by Al Suffredini)

The National Center for Rehabilitative Auditory Research (NCRAR) located at Portland, Virginia Medical Center is the only center of its kind in the nation dedicated to advancing the discovery of new knowledge about hearing impairments and to developing new approaches to hearing rehabilitation. View their newsletter at: www.ncrar.research.va.gov/Newsletters/Documents/October2012NCRARnewsletter.pdf.

Subjects of March 5th Chapter Meetings

Daytime – “ADA Update—Your Responsibilities & Rights for Hearing Access”- Nelson Thomas, Attorney specializing in the ADA

Evening – “Dept. of Health” – Byron Kennedy

HLAA PROFESSIONAL ADVISORS (cont. from p.4)

BRYAN HENSEL, MBA, is Senior Director of Development & Special Funding at the National Technical Institute for the Deaf (NTID), one of the nine colleges of RIT, in Rochester. Bryan has worked at NTID for 7 years and has secured more than \$5 million in gifts for research and student scholarships from a variety of private foundations, corporations and individual donors. Prior to joining NTID, Bryan was the Associate Director of Development and Alumni Relations at the RIT E. Philip Saunders College of Business. In that role, he worked to reconnect alumni with the University and spearheaded several scholarship fundraising initiatives. Bryan has a bachelor’s degree in biotechnology and an MBA with concentrations in finance and technology—both degrees from RIT.

CAPTIONED FOOTBALL GAMES

(submitted by Ginny Koenig)

Great News! All the details aren’t in yet, but you should know that **Lambeau Field** is captioning the public address announcements at the Green Bay Packer games! Recently, HLAA Wisconsin members were asked to write to the Packer organization to request captioning. The captions are scrolling on a screen just under the Jumbo Tron Screens in each end zone. Advocacy in action! And thanks to all who wrote letters.

(from Wisconsin Newsletter, Fall 2012)

VISIT DISNEY WORLD FOR AN ACCESSIBLE VACATION

By Barb Law

If you are young at heart, have lots of energy, enjoy fun, and people of all ages, then Disney World in Orlando, FL is the place for you!

The park is fully accessible with wheelchairs and motor scooters available for rental at the Disney hotels and at each of the theme parks. Handicapped parking is also available. At the guest relations office in each park, you can sign out a receiver and loop which offers handheld captioning, video captioning, assistive listening, and audio description. There is a \$25 deposit required which is refunded at the end of the day. The hosts at guest relations will program the device for you as you wish. It is possible to set up hand-held captioning and assistive listening to work together. Programs available at the entrance to each theme park describe the accessibility for each attraction. Special passes from guest services allow you to enter first to sit where rear captioning is best viewed when films are shown. Hand-held captioning and assistive listening devices help you to understand what is being said during the rides in the parks.

My husband and I planned our visit so that we could begin with a Monday night special event of Mickey's Merry Holiday Party in The Magic Kingdom. The evening included two spectacular electric parades and a fireworks display. Disney characters entertained at various venues and several rides were open. On Tuesday, we toured Epcot all day. There are many movies with rear window captioning at the Future World and World Showcase attractions. The Fast Pass available to everyone allows you to come back to an attraction and enter with a shorter wait during the time specified. Epcot requires much walking, but park benches and places to eat offer rest time. Be sure to make reservations in advance if you wish to dine in a fancy restaurant. Fast food restaurants do not require reservations.

On Wednesday, we visited Hollywood Studios, where rides, live performances and films were accessible. I remember visiting this park with a group from the HLAA National Convention in the late 1990's. We tested the assistive listening system available at that time at Beauty and the Beast stage performance and the Indiana Jones Epic Stunt Spectacular. Disney World was at that time just beginning to offer accessibility for people with hearing loss, and HLAA was helping them. It was wonderful then, and it still is!

ANNUAL DINNER, Tues., June 18th

We need your help in organizing our dinner. Please contact Barb Law at blaw1@rochester.rr.com; or, Sue Miller at SusanLeeMiller39@cs.com for more info. Thanks for your consideration!

"MY STORY" – A Personal History of Hearing Loss

By Nancy Meyer



About 14 years ago, while working as an elementary school secretary, I began to notice some hearing loss and periodic sudden episodes of vertigo. I met with **Dr. Paul Dutcher** who diagnosed my problem as Meniere's disease. Anyone familiar with Meniere's knows there is no known cause or cure, and treatment is, at best, trial and error. Eventually, my vertigo attacks began to interfere with my work. After retiring, the vertigo attacks lessened, reinforcing the theory of stress as a trigger. In 2008, Dr. Dutcher inserted a 'drainage tube'—an endolymphatic stent--which successfully ended the vertigo episodes.

My hearing loss stabilized, and I felt that the Meniere's was controlled. But in March 2010, I awoke one morning with virtually no hearing. Dr. Dutcher's diagnosis was that the Meniere's had spread to the other ear—not the expected course of events. I was fortunate to become a patient of a wonderful audiologist named Christy Monczynski-Hopson who fitted me for hearing aids. My new life of hearing began. What a difference! (We've made adjustments but my hearing is substantially better.)

The biggest change in my 'new hearing life' has come about because of HLAA-Rochester Chapter, which I discovered through a friend who had taught at NTID. He gave me a Newsletter and my husband, Doug, and I attended our first meeting in October 2011. We were warmly welcomed and learned about "looping" at that meeting. Doug has looped our home so I can hear the TV upstairs and down, and our church has looped the sanctuary—not at my request, but definitely to my advantage. I also have a CaptionCall phone and occasionally use a Quattro—portable wireless loop. My remaining problem is the inability to discern 'new' music

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MY STORY – Nancy Meyers (cont. from page 6)

(anything I haven't heard before)--a side 'benefit' of Meniere's. I regret that, but consider it a small inconvenience compared to my increased ability to hear and comprehend spoken words.

I have been able to maintain a part-time job in a store where there are often several people speaking simultaneously. I have learned many strategies for hearing better and have become assertive in expressing my need for people to face me and speak clearly—definitely a challenge with 11 grandchildren, all of whom seem to speak faster than my brain can follow!

We have both enjoyed attending HLAA meetings (Editor note: coming all the way from Geneseo) and have learned so much through the chapter meeting programs. I feel blessed to have a husband who considers my hearing loss 'our' challenge, not just mine, and who has been my ears, at times, and my rock all the time. Our sincere thanks to **Sue Miller** for her encouragement, and to **Fred Altrith** for his technological advice. Without their help, as well as the friendliness and support of other members, I'm sure I would still be struggling to live as an HOH person in a hearing world.

GO LOOP YOUR ROOM

By Don Bataille

Whenever there is a discussion about hearing loops, someone is bound to ask 'How difficult is it to loop my family room?' This is usually followed by "WOW, I didn't know it was that easy!" Typically, a living or family room hearing loop installation is a moderately easy process. In some cases, the hearing loop wire installation may take ingenuity but there are several options to set up a home hearing loop.

The first option would be a home hearing loop driver with a sofa/chair pad kit because the same home loop driver can be set up for a perimeter hearing loop. So let's look at a home hearing loop kit with a sofa/chair pad before evaluating other options. The kit, such as a Contacta DLS-50, includes everything needed for set up--TV cable connection, hearing loop driver, sofa/chair pad and power connection. First, check the back or side of your TV or flat screen for the AUDIO OUT red and white plug connection. Plug in the red and white RCA audio cable, included in the home hearing loop kit, and plug the other end into the loop driver. Second, plug in the sofa/chair

pad cable to the loop driver unit and place the sofa/chair pad under your sofa or easy chair, plug in the power and turn on the TV. That should have taken about 20 minutes. Pretty easy! So why didn't you do it sooner?

Once you adjust the power/volume setting, you are ready to enjoy your favorite programs. The loop driver can be left continuously on so when your TV is turned on, your loop automatically provides the loop signal to the sofa/chair pad at a constant volume setting. In some cases, depending on the audio output plug on your TV/flat screen, you may need a digital-to-RCA converter (available at Radio Shack or audio store) to interface with your specific audio output.

Your spouse, kids, friends, and even your dog will be happier because the TV can be left at a normal hearing volume. The hearing loop provides a clear sound signal without degrading background noise. I especially appreciate being able to hear the soft sound effects, the slight gasps between words, and watching the subtle facial expressions versus captioning.

If you want to connect a perimeter hearing loop, the loop driver manufacturer will provide the recommended wire size to match your room dimensions, typically 20 or 18 AWG gauge twisted wire. The cable can be purchased with the hearing loop kit or it can be purchased separately at most audio stores. Before installing the cable, loosely lay out the cable and test the hearing loop. Once tested, complete the final installation. The cable can be placed along the wall based molding, tucked into the edge of the carpet and carefully fastened in place. If you have an open ceiling below the room you are looping, the cable can be fastened to the underside of the floor joist. Be careful not to pinch the cable. The cable should be able to slide under the fastener.

So go loop your room--you will be glad you did.

Donald Bataille, Architect, AIA, CCS; 'Assistive Listening Systems – Hearing Loops Unlimited', provides commercial and residential systems by Contacta & Univox Hearing Loops and Williams Sound. Don is active in HLAA-Rochester Chapter and is a hearing loop activist promoting hearing loops in public spaces. Don can be contacted at don@bataille.us.

THOUGHT FOR THE DAY

"If we had no Winter, Spring would not be so pleasant."
(Anne Bradstreet, American Poet, 1612-72)

Newsletter Deadline

THURSDAY, JAN. 31st
(for the March Newsletter)

Email: ggraham859@frontiernet.net

MEMBERSHIP – GIFT IDEA!

By Meredith Low

This membership year, 2012-13, there are 170 current, paid individual memberships in our Rochester Chapter! Eighteen of those 170 memberships are actually 8 dual (two) individual memberships sent in by spouses paying \$10 for each spouse.

Here's a novel gift idea: Why not give someone you care about a membership in the Rochester Chapter of HLAA? Since an individual membership costs only \$10, this is an easy and inexpensive way to commemorate a birthday, honor a good deed, or just show you care about someone. This gift is also good for a friend, spouse or someone with hearing loss. Of the 170 total individual memberships, two were gifts by members to other people. (You do not have to be a member to "gift" a membership to someone else.)

Even is a new member never attends a Chapter event or program meeting (of course, we hope they will), they'll receive a monthly copy of the Newsletter 10 months of the year. You can apply for membership by cutting out an application located inside the back cover of this or any Chapter Newsletter. **This is the most meaningful gift you can give someone with a hearing loss.**

LIKE US ON FACEBOOK !

Are you on Facebook? If so, please be our friend. We currently have 145 friends and we want more.

Find us at: **Hlaa Rochester Ny**

THOUGHT FOR THE DAY

"Do the best that you can in the place where you are, and be kind." –(Scott Nearing, *American conservationist*)

SONY GLASSES – FOR MOVIE CAPTIONS

By Jeannette Kanter

If you're a movie lover and you have a hearing loss, you can now give yourself a wonderful gift by seeing and hearing one of the excellent movies now playing at your local Regal Cinemas.

SONY Caption Glasses are now available at all 200 Regal Cinemas across the US. The glasses are free, and are easily worn but take some adjustment. The adjustable bridge on the glasses does need you to "fix" for your use. But what a delight to be able to sit anywhere in the theatre, to be able to go at any time you choose, any day and as often as you choose, and see first-run movies.

For a movie buff like me, it's the best "high" I've experienced since I got my Cochlear Implant! Unlike my implant, the glasses give you instant access to captions with minimal adjustment. Go and enjoy!

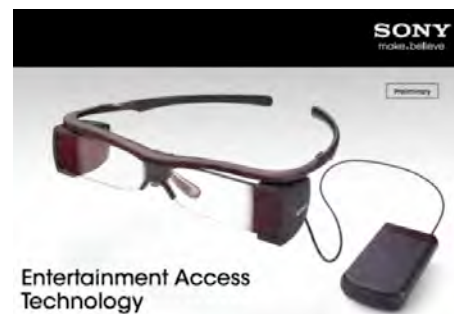



Photo from Joe Dashiell, Greater Miami Chapter


For another first-hand experience with the new SONY glasses, [Al Suffredini's](#) article will appear in our March Newsletter.

CONDOLENCES – Your Help is Needed!

If you know of the loss of any of our Chapter members, please let me know, at: ggraham859@frontiernet.net. Thanks for your help.



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Larry Dalzell, Ph.D. Shannon Luongo, Au.D.
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Brighton Office **Greece Office**
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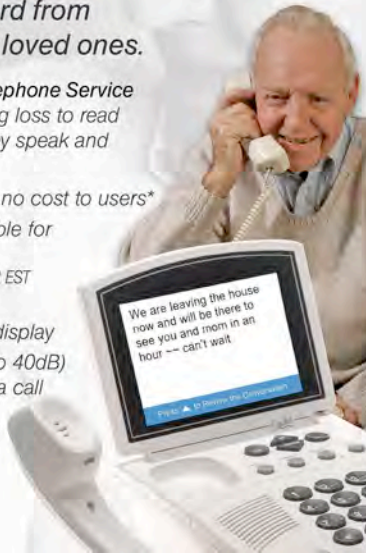
Don't miss another word from your family, friends, or loved ones.

New York Relay Captioned Telephone Service enables individuals with hearing loss to read what their caller says, while they speak and listen on the telephone.

- 24-hour service is offered at no cost to users*
- Spanish Captioning is available for Spanish-to-Spanish calls
- Hours are from 8 am to 12 midnight EST
- CapTel phone has a large 5" screen with easy-to-read display
- It has a volume control (up to 40dB) and is easy to adjust during a call

For more information, go to www.nyrelay.com/captel

* CapTel users are responsible for their own long distance charges.



Small enough to serve you *best.*



Joe Kozelsky, M.S., Audiologist
Joan Mullings, Au.D. Audiologist
Peggy Driscoll, Receptionist



From left to right: Peggy, Joe, Joan

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HLAA Membership Information

Hearing Loss Association (HLAA) Rochester Chapter, a tax exempt and volunteer group, is a chapter of a national, nonprofit, nonsectarian, educational organization devoted to the welfare and interests of those who cannot hear well. We meet the first Tuesday of the month from September through June at St. Paul's Episcopal Church, East Ave. While our primary focus is directed toward hard of hearing, we welcome everyone to our chapter meetings whatever their hearing ability.
 For more information, Call **585-266-7890**

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^^

Newsletter

*Newsletter deadline: first day of the month preceding the issue month.
 Send articles to:
 Ginger Graham
 859 Meadow Ridge Lane
 Webster, NY 14580
 ggraham859@frontiernet.net*

MEMBERSHIP APPLICATION – ROCHESTER CHAPTER

Yes, I want to join/renew -- Support entitles me to receive the award winning Newsletter in order to be alerted to interesting and informative articles plus Daytime & Evening Chapter Meetings and Cochlear Implant meetings.

New, first-time member

Yes, I need transportation to meetings

Check type of contribution

Individual \$10 Friend of HLAA \$25
 Corporate \$50 Supporting \$100

Name _____

Street _____

City/State/Zip _____

Phone _____

E-mail _____

Please make check payable to: HLAA-Rochester, and send to: Ms. Joanne Owens, 1630 Woodard Road, Webster, NY 14580

HEARING LOSS ASSOCIATION OF AMERICA

YES! I want to join or renew membership in National HLAA. Membership entitles me to the journal *Hearing Loss*, a number of discounts and knowing I'm supporting advocacy for people with hearing loss nationwide.

Individual \$35

Name _____

Street _____

City/State/Zip _____

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Send to: National HLAA
 Suite 1200
 7910 Woodmont Avenue
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Please do NOT send this renewal to the local Rochester chapter; mail directly to National HLAA in Bethesda.



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If You're New, This is for You.

More than 36 million people in the US have a hearing loss, which can hinder daily communication-- one in five people! By age 65, one in three Americans has a hearing loss. This invisible condition affects the quality of life of the individuals with hearing loss as well as family, friends, co-workers and everyone with whom they interact. HLAA believes people with hearing loss can participate successfully in today's world.

Founded in 1979, the mission of HLAA is to open the world of communication to people with hearing loss through advocacy, information, education, and support.

HLAA is the largest international consumer organization dedicated to the well-being of people who do not hear well. HLAA publishes the bimonthly Hearing Loss Magazine, holds annual conventions, a Walk4Hearing, and more. Check out: www.hearingloss.org/.

To join, please see inside back page. HLAA has more than 200 chapters and 14 state organizations. Welcome!

Meetings are hearing accessible

We meet in St. Paul's Episcopal Church, East Ave. and Westminster Rd., across from the George Eastman House. Parking is available at the George Eastman House, if needed.

All meetings are audio looped and captioned. Interpreters are available on request *for evening meetings only*-- contact Linda Siple, 585-475-6712, or at lasnss@rit.edu, at least a week in advance.

(This phone number is only to request an Interpreter.)

Entrance to the meeting room is via the rear door next to the fence.

Everyone, with or without a hearing loss, is welcome!