

Telephone: (585) 266-7890 Email: hlaa.rochester@yahoo.com Website: www.hlaa-rochester-ny.org

Volume 26, Number 5 published monthly except July and August

New Year!

January 2013

#### JANUARY Calendar

#### Tuesday, January 8th

11:00 am - Refreshments/Social Time

11:30 am – Announcements/Business Meeting

 $\underline{12\ Noon-1\ pm-Program\ Speaker}$ 

7:00 pm – Refreshments/Social Time

7:30 pm – Announcements/Business Meeting

 $8:00-9 \text{ pm} - Program Speaker}$ 

# Tues., Jan. 15<sup>th</sup> – Board of Directors

7:30 pm – Justin Vigdor Room, Al Sigl Center **Tues.**, **Jan.** 22<sup>nd</sup> – **PAC** – 7:00pm, JV room, ASC

<u>Wed., Jan. 23</u><sup>rd</sup> – Rear Window Captioned movie, Loew's Webster – Between Noon & 3 pm. Email Ginger the weekend ahead for exact movie & time. <u>ggraham859@frontiernet.net</u>. See you there!

#### **SAVE THESE FUTURE DATES**

Tues., Feb. 12<sup>th</sup> – BOD mtg, JV room, Al Sigl Center Wed., Feb. 22<sup>nd</sup> – Rear Window Captioned movie.

Sun., May 5<sup>th</sup> – Walk4Hearing, Perinton Park.

Tues., June 18<sup>th</sup> – Annual Dinner, Cobblestone Creek.

WEATHER – During the winter, the rule to follow for cancelations of meetings is: IF THE ROCHESTER DISTRICT SCHOOLS ARE CLOSED, OUR MEETING IS CANCELED. (No other notification will be made.)

#### **Hospitality Duties for January:**

Daytime Meeting – Barb Law, Sue Miller Evening Meeting – Andy Howard Board of Directors – Mary Chizuk

Please sign up to help when the "Refreshment Sheet" goes around!

#### WELCOME ALL NEWCOMERS TO HLAA!



#### JANUARY PROGRAMS

(at St. Paul's Church, East Ave. & Westminster Rd.)

#### Tuesday, Jan. 8th -- Daytime meeting – 11:00 am

"Hearing Research at the U of R" - Laurel Carney, PhD; and, Paul Allen, PhD

The University of Rochester is home to world-class hearing research. Scientists study many different aspects of hearing and the auditory system, including basic research and people with hearing loss. Carney and Allen will provide an overview of research efforts including ongoing studies seeking participation from community volunteers with hearing loss--of potential interest to HLAA members.

**Laurel H. Carney, PhD**, is a professor of biomedical engineering, neurobiology and anatomy at the U of R. The long-term goal of her work is to develop novel signal processing strategies for hearing aids to enhance aspects of sounds--most important for listeners with hearing loss, especially in noise.

**Paul D. Allen, PhD**, is a research assistant professor at the U of R School of Medicine and Dentistry. His research explores brain changes with age and with hearing loss that affect our ability to process the structure of sounds and their locations in space. He also recruits volunteers to participate in research on hearing and hearing loss.

(continued on next page)

## Jan. 8<sup>th</sup> - Evening Meeting – 7:00 pm

# When Are You Ready for A Cochlear Implant? – Paul O. Dutcher, M.D.

Until the mid 1990s severe to profoundly deafened individuals' deafness exceeded the capabilities of the most powerful hearing aids available. Times have changed! If you or your child were born with severe to profound hearing loss, experienced sudden hearing loss, or receive no benefit from hearing aids, you might consider the rewarding, life-changing journey of a CI.

A Cochlear Implant is a medical device restoring the sense of hearing. It is not a hearing aid; rather, it bypasses the damaged part of the ear, directly stimulating the auditory nerve. Paul O. Dutcher, M.D. has done CI surgery on probably all the present HLAA/ Rochester implantees. In this evening's talk, he will explore questions such as:

- -- Can you be too old or too young for a CI?
- --At what stage of your hearing loss are you "deaf enough" for a CI?
- --What is "severe to profound" hearing loss?
- --What testing must you undergo to prove that you are deaf enough?
- --Who decides if you are deaf enough?
- --Can you have one implant or two; or, one CI and a hearing aid?
- -- What are the criteria for children?

**Dr. Dutcher** is a long-time friend of our Rochester chapter. He has specialized in otology/neurotology since he joined the Uof R Medical Center faculty in 1983. He presently serves as the Director of the Otology Center of Western New York. Dr. Dutcher is a consultant for our group and has been a professional advisor.

HLAA-Rochester chapter meetings are held in the Vestry Room at St. Paul's Episcopal Church, East Ave. at Westminster Road, across from the George Eastman House. All programs are audiolooped & captioned. A sign language interpreter is available for evening meetings only. To request an interpreter for an evening meeting, contact Linda Siple at 585 475 6712, a week in advance. (Please note, this phone is only for those needing an interpreter.)

The Hearing Loss Association is a nationwide organization dedicated to advocacy, education and support for people with hearing loss. For more

information visit our website: <u>www.hlaa-rochester-ny.org</u> or telephone 585 266 7890.

Hearing loss is a daily challenge you can overcome. You do not have to hide your hearing loss. You do not have to face hearing loss alone.

#### LEADERS COLUMN

By David Koon



As we enter into a new year, we all look forward to another year to do the things we love and to make a positive difference on our world. We at HLAA are no different--we have

much to look forward to in this year of 2013.

We have been able to work with the George Eastman House to get a hearing loop installed as part of their renovations of the Dryden Theater. The Dryden is world renown for the variety of films that it is able to show. All the films that are stored and kept in shape by the George Eastman House are available to be shown in the Dryden Theater. They show over 300 movies each year and many are family oriented. Now you will be able to take your family, friends or significant other to any of these movies and **be able to understand every word.** 

The renovations start January 1<sup>st</sup> and will be completed by March 2<sup>nd</sup>. This means that another venue in Rochester will be available to be enjoyed by those of us with hearing loss. If you have hearing aids with a tele-coil you will be able to use it on your aids to listen. If you don't have a T-coil you can borrow a T-coil compatible device and use a head set to enjoy the film.

Everyone is responsible to keep HLAA Rochester informed of any areas that are being updated or areas you would like to have an assistive listening device installed for your benefit. We want to get Rochester LOOPED, so please help us.

I'm looking forward to seeing you at our next Chapter Meetings, January 8<sup>th</sup>, to get a great start in the new year of 2013.

#### PARENTS COLUMN

By Katy Kuczek

If your child has hearing loss, please consider joining our Parents group at HLAA. Contact:

kkuczek@rochester.rr.com ...for more information.

#### **Newsletter Deadline**

# MONDAY, DEC. 31st

(for the February Newsletter)

Email: ggraham859@frontiernet.net

#### **NEWS FROM NTID**

By Greg Livadis

Big news from NTID! **Todd Pagano**, who has taught Chemistry at RIT/NTID for 10 years, has been named U.S. Professor of the Year, by CASE (Council for Advancement and Support of Education) and the Carnegie Foundation for the Advancement of Teaching. He received his award in Washington, D.C.

This link should give you all the details:

 $\underline{http://www.ntid.rit.edu/news/ntids-todd-pagano-named-us-professor-year}$ 

### SAVE THE DATE HLAA-ROCHESTER "STRATEGIC PLANNING" RETREAT"

February 9<sup>th</sup> – 8:30 am to 12 Noon St. Paul's Episcopal Church

#### CONTINENTAL BREAKFAST PROVIDED

Please join us to plan our Chapter's future! (Watch our Newsletters for more details)

#### **CONDOLENCES**

Our sympathy to <u>Mary Agnes Decker</u> with the passing of her husband, John Decker.

Our sympathy to the Sisters, family and friends on the loss of <u>Sister Rita Biel and Sister Barbara Wayand</u>.

#### RBTL LIVE THEATRE--- CAPTIONED!



All performances are Sunday, at 1:00 pm

February 10th – **Addams Family** March 10th – **Book of Mormon** May 12th – **Les Mis** 

Tickets become available 6 weeks in advance of each show. Request seats in "open captions" viewing section. Call 222-5000; email, info@rbtl.org.

#### **GEVA Theatre Offering Captioned Plays!**



By Bonnie Butkas

We are offering captioning for some shows of our 40<sup>th</sup> Anniversary Season. <u>All</u> performances are on **Saturday, at 2:00pm**.

January 12<sup>th</sup> –**Next to Normal**February 23<sup>rd</sup> –**Book Club Play**April 6<sup>th</sup> –**The Whipping Man**May 11<sup>th</sup> –**Midsummer Night's Dream** 

The Box Office is available to take ticket orders and subscriptions— 232-4382. Ask for seat in the Open Captions viewing section.

Open captioning is being provided, in part, by a grant from Theatre Development Fund's TAP Plus program in partnership with the New York State Council on the Arts. Support for GEVA's access services is also provided by the <a href="Mark and Bobbie Hargrave">Mark and Bobbie Hargrave</a> Hard of Hearing Clarity, Hoffman and Daughters, the <a href="Hearing Loss">Hearing Loss</a> <a href="Association of America">Association of America</a>, and the J. Stuart and Phyllis MacDonald Trust Fund.

#### We Welcome All Donations

Please make your check payable to: <u>HLAA-Rochester</u> *HLAA is a 501*©(3) *organization*.

Mail to: Ms. Joanne Owens, 1630 Woodard Road, Webster, NY 14580

Be sure to designate:

This donation is: <u>In Memory of</u>; or, <u>In Honor of</u>, or, <u>Birthday congratulations</u>,

And who to send the Acknowledgment to. Thank you.

#### **DID YOU KNOW?**



You can get credit (for Income Tax purposes) for donating used hearing aids to the Finger Lakes Regional Lions

Hearing Foundation. Contact Arthur Elliott, 7134 Valentown Road, Victor, NY 14564; phone: (585) 924-2875, and don't forget to request a receipt.

#### THOUGHT FOR THE DAY

"Alone we can do so little, Together, we can do so much." (Helen Keller)



For Your Donation to HLAA: Webster Hearing Center (J. Kozelsky)

For Your Donation Above Basic Membership: M. Chizuk, B. Gates, J. Kohler, M. L. Lovette

In Memory of John Decker: Sue Miller



The National HLAA Convention will be held in Portland, Oregon, June 2013. The off-site event is planned for the World Forestry Center in Washington Park. Hold the date on your calendars now!

<u>Cost for registration by 1/31</u> is \$299; by 5/31 is \$359. Go to: <u>www.hearingloss.org/content/registration</u>. Or, our home page: www.hlaa-rochester-ny.org/index.html.

#### **CAPTIONED CHAPTER MEETINGS**

CaptionCall is continuing to provide captioning for our Day and Evening Chapter meetings through <u>2013</u> (at a cost of \$3,000 to CaptionCall).

Tim Whitcher and Bruce and Candi Nelson have worked hard to maintain the captioning system. It has helped us fill in the gaps when we can't quite understand via the hearing loop. We thank them for their effort!

WE NEED YOUR HELP: Bruce, Candi, and Tim need back-up people to learn the computer set-up. Please contact one of them to volunteer, and thanks! Bnelson1@rochester.rr.com; twhitcher@rochester.rr.com.

#### IF YOU MOVE

Please don't forget to notify **Barb Gates**, at 28 Country Gables Circle, Rochester, NY 14606, or, via email at <a href="mailto:cdgblg28@aol.com">cdgblg28@aol.com</a>, even if your change of address is a temporary one. HLAA is charged for each piece of returned mail, which the Post Office will not forward. When you return, we will resume sending to your local address. Thanks.

#### HLAA PROFESSIONAL ADVISORS

The purpose of the Professional Advisory Committee (PAC) is to furnish professional advice and support in order to promote the development of a credible and effective HLAA organization in the Rochester area. Following are some of the new PAC members.

SCOTT CRISTMAN is a partner at the law firm of Nixon Peabody, LLP. He concentrates his practice in tax law, business and estate planning. He is a frequent speaker at continuing education legal programs. Scott has been selected by his peers for inclusion in The Best Lawyers in America 2013 for Tax Law. Scott has been active in several community organizations, including the Rochester YMCA and the United Way. He graduated from Michigan State University, where he received BS and MS degrees. Scott graduated from the Syracuse University College of Law and commenced his law practice in Rochester, with Nixon, Hargrave, Devans and Doyle, in 1974.

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#### WEBSITES OF INTEREST

Our Chapter website is: <a href="www.hlaa-rochester-ny.org">www.hlaa-rochester-ny.org</a>.

Michelle Gross and Richard McCollough are updating our website. (Also, Rochester Chapter now has a presence on Facebook, thanks to Cindy Kellner.)

(Submitted by Don Bataille and Tim Whitcher)

This is a link that shows where facilities have installed Hearing Loops. It is sponsored by Ampetronic and Listen Technologies. Not all locations that have loops are shown here so if you know of one that is not listed, use the blue "List Your Venue" button below the map on the Home Page to add info. Go to: <a href="www.aldlocator.com/">www.aldlocator.com/</a>

(Note: from Michelle Gross: Try putting in the venue type but not the Zip Code as first choice. Or, try selecting each ALS separately rather than leaving them all checked, which is the default. Also, if you want a product by Ampetronic, you have to go thru "Listen Technologies."

(Suggested by Fred Altrieth)

From HLAA National e-News 11/21/12—Help for hearing loss beyond hearing aids and CIs. View videos distributed thru Knowlera Media on their <a href="https://www.MonkeySee.com">www.MonkeySee.com</a> website. The goal is to give people who might not know about assistive technology some basic info so they can explore options to help them hear better.

(Submitted by Ginny Koenig)

Info from Steve Frazier, NM Chapter Coordinator re a link to an excellent resource when searching for info on hearing loss:

www.nlm.nih.gov/medlineplus/hearingdisordersandd eafness.html.

#### THOUGHT FOR THE DAY

"What lies behind us and what lies before us are tiny matters compared to what lies within us."

Ralph Waldo Emerson

#### GOOD SAFETY HABITS FOR EVERYDAY

By Walter O. Mauldin, Security, UR; Suggested by Don Bataille)

- --STAY AWARE of your surroundings. Keeping alert is your best defense.
- --LET IT GO! Property can be replaced, but you're one of a kind.
- --DO NOT ARGUE with a suspect or force a confrontation.
- --STAY CALM; observe everything that is taking place.
- --MAKE NOTE of a suspect's direction and means of travel; do not chase or follow!
- --HAVE A PLAN! Rehearse in your mind what you might do if you were to find yourself in threatening situations; think about alternatives you can use.
- --AS SOON AS IT IS SAFE TO DO SO, call 9-1-1.

## **Subjects of Feb. 5th Chapter Meetings**

<u>Daytime</u> – "Emergency Situations for People with Hearing Loss" – John Merklinger

<u>Evening</u> – "Cell Phones/Smart Phones" – Ryan Dwyer

#### **HLAA PROFESSIONAL ADVISORS** (continued)

SUSAN FRIEDMAN, M.D. received her BSM, M.D., and MPH degrees from Northwestern University in Chicago. She completed her residency in General Internal Medicine at Hopkins Bayview in Baltimore, before doing a 3-year Geriatrics fellowship at Johns Hopkins University. After 5 years on faculty at Johns Hopkins, Susan moved to the University of Rochester in 2000. She is currently an Associate Professor of Medicine at U of R Medical Center, and she divides her time as a geriatrics hospitalist at Highland Hospital and health services/outcome researcher. Susan's research includes models of long-term care, falls and fractures in older adults, and issues related to comorbidity.

The other new PAC members will be written up in future Newsletters.

#### **ADA and ALS**

By Don Bataille

We are a few months away from the 2010 ADA Standard (ADA) becoming one year old across the nation and over three years old in NYS. The revised and updated American Disabilities Act of 1990, now known as the, 2010 ADA Standard, became effective in March of 2012. The 2010 ADA Standard included new and revised Assistive Listening System (ALS) requirements assuring individuals with hearing loss the ability to hear programs in places of public assembly, specifically, when amplified sound is provided then ALS is required.

ALS includes hearing loops, FM and infrared systems and the ALS system provided is required to interface with a person's hearing aid T-coil. The number of accessible units, T-coil enabled or with headsets, is a minimum number determined by the number of seats in a particular venue. The number of required accessible units is reduced if a hearing loop is provided because people with T-coils do not require an interface unit; their hearing aid already is enabled. The problem is that places of public assembly continue to be built without meeting the 2010 ADA Standard. And in NYS this is a building code requirement, and has been since December 28, 2010.

Who has the responsibility to enforce ADA/ ALS requirements? The answer is... we all do. I would like to pass along a quote from a longtime friend, "With great power, comes great responsibility," Spider-Man, date unknown, Marvel Comics. ADA has given great power to the estimated 37 million people with hearing loss to speak up for their communication accessibility needs.

That responsibility falls to five primary groups:

- Building Owners
  - Have the responsibility to comply with the 2010 ADA Standard.
- Design Professionals
  - Have the responsibility to meet applicable the 2010 ADA Standard.
- Contractors/Installers
  - Have the responsibility to conform to the 2010 ADA Standard.
- Municipalities/Building Code Officials
  - Have the responsibility to enforce the 2010 ADA Standard.



- End User
  - Has the ultimate responsibility to ask for and expect compliance with the 2010 ADA Standard.



If you are in a facility not providing communication accessibility, you have the responsibility to ask, "Why not?" You have the power of 37 million people behind you.



# SAVE THE DATE! SUNDAY, MAY 5th, 2013! WALK4HEARING 5K

PERINTON PARK ALONG THE ERIE CANAL FAIRPORT RD at O'CONNOR RD, Route 31F

Come and join us for the HLAA Rochester chapter's only annual fundraiser. Walk4Hearing is now in its **8th year** raising and providing funds for scholarships for high school seniors going on to postsecondary education, live captioning for theater performances at the Rochester Broadway Theater League, GEVA, and assisting national HLAA in its support, education and advocacy of millions of people with hearing loss, and lots more.

We need your support! How can you help? Become a team captain and gather a group to walk on Walk Day.

Become a walker and walk along the beautiful Erie Canal. You don't have to walk the entire 5K. Any distance you walk is fine. Don't care to walk? Show up and root for us! There will be lots of fun. Breakfast, clowns, face painting, music, a silent auction full of great gift cards and other goodies from local merchants. We also need event sponsors. If you know of any business you think would be willing to sponsor us please let us know. Email to: DKoon@rochester.rr.com.

Watch our Newsletters for more details.

#### ANNUAL AWARDS DINNER, Tues., June 18th

We need your help in organizing our dinner. Please contact Barb Law at <a href="mailto:blaw1@rochester.rr.com">blaw1@rochester.rr.com</a>; or, Sue Miller at <a href="mailto:SusanLeeMiller39@cs.com">SusanLeeMiller39@cs.com</a> for more info. Thanks for your consideration!



# STROBE LIGHT SECURITY SYSTEMS FOR PEOPLE WITH HEARING LOSS

By Michelle Gross

Most security system installers will install <u>strobe</u> <u>annunciators</u> in lieu of, or in addition to, a siren/voice annunciator. The homeowner will usually be able to select either wireless or wired systems. Each has its advantages and disadvantages, of course. **Wired** systems are probably more robust and require less maintenance than wireless systems overall; however, their initial installation will be greater.

Wireless systems cost less to install since receivers are mounted on the wall or other locations without having to run wires; however, each receiver will have a battery which will need to be changed when it runs down. Wireless systems also will need to "reach" their base station so, if the home is very large, they may need a secondary "repeater" to send/receive signal to the base. That is usually not a problem. Wireless systems may use "key fobs" which a person can use to perform various functions, such as arming and disarming the system when they are away from a panel.



I have only checked with two installers (Doyle and Action Security) and they both provide installations using strobes. I suspect others do as well, but you'll need to call or send an email.

Two other points to keep in mind: Some companies, such as ADT, use proprietary systems so their parts/panels are not interchangeable with other security systems. Because they use their own equipment, the installation may be very inexpensive. They count on the owner using their monitoring system and the homeowner won't be able to buy parts off the shelf, or from another security company, should a part fail. While there is nothing inherently "wrong" with such a system or company, you should be aware that's the way their company works, even if it's just for information. People often use such companies since the cost is usually less than an open system.

The next issue is the <u>monitoring and notification</u> issue. You should check with the security system to see what they are equipped to do as far as <u>monitoring notification</u>. You'll want to know if they use VP (video phone,), text messaging, or go through traditional relay system, or traditional telephone only. You'll want to be clear on how communication will take place with the monitoring company, should you decide to use one. Just as

companies which install systems usually also monitor, there are monitoring companies, which provide monitoring only without installation (the owner of the security system is responsible for all installation and maintenance) so if you're handy, you may think of doing this since the cost is nominal for monitoring only.

If you or someone you know would like to "go it alone," you can hire an electrician to install a system using devices you purchase and if you'd like to go through a monitoring system, they'd love to have you! That type of system is very flexible of course, but will be more expensive and you will be responsible for your own maintenance.

You can purchase items from a number of places, which aren't involved with people with hearing loss, but here are some which do cater to those of us with hearing loss.

#### **Harris Communications:**

http://www.harriscomm.com/index.php/ Voice / 800-825-9187 TTY / 866-789-3468 VP

#### **Silent Call© Communications Corporation:**

http://www.silentcall.com

Phone: (800) 572 5227 (Voice or TTY) or (248) 673-7353 (Voice or TTY) Fax: (248) 673-7360

#### **Hear More:**

http://www.hearmore.com/store/default.asp

Fax: 1-631-752-0689, Telephone:1-800-881-4327 (Voice)

1-800-281-3555 (TTY), 1-631-752-0738 (TTY) 1-631-752-3277 (TTY) - TTY Answer Machine 1-631-752-1145 (Video Phone)

Although I am a <u>member of our Rochester Chapter's</u> <u>Technology Committee</u>, alas, I am not an expert on security systems, so please consider this as guidance.

SAVE THE DATE! Sunday, November 3<sup>rd</sup>, for our Chapter's 30<sup>th</sup> Anniversary Gala.

#### **NEWS OF INTEREST**

(from J. Schacter Lintz; submitted by Don Bataille)

The Museum of Modern Art in NYC has added <u>hearing</u> <u>loops</u> at service desks, membership, tickets and gift shop.

# IMPORTANCE OF HAVING AN EMERGENCY RESPONSE PLAN

By Meredith Low

A friend who has been a trained, experienced member of community emergency response teams (CERT) for the American Red Cross just returned from Coney Island, where electricity has been going on and off, people are still cold because there's not enough heat, and appliances can't be turned on until they've been inspected.

The booklet, "Disaster Preparedness and the Deaf Community," produced by NTID and the Greater Rochester Chapter of the American Red Cross, says that you can be affected by an emergency without warning, forcing you to leave your home, or to stay in it.

<u>Lise Hamlin</u>, Director, Public Policy and State Development for HLAA, wrote an article for the May-June 2011 issue of *Hearing Loss Magazine*, "Emergency Preparedness – Once Again." She recommended Websites for help with emergency preparedness.

http://www.nyredcross.org/?nd=be\_ready\_cross\_ready This offers easy-to-follow instructions for putting together an emergency preparedness kit for your home, office and for each of your family's vehicles.

Part of FEMA's Website offers information for emergency preparedness for people with disabilities, including those having a hearing loss: <a href="http://www.ready.gov/individuals-access-functional-needs">http://www.ready.gov/individuals-access-functional-needs</a>.

The Disability.gov Website offers emergency advice for those with disabilities: https://www.disability.gov/emergency\_preparedness

Ms. Hamlin advises finding out if your community will send text alerts during (and after) emergencies; some events can give us time to get supplies, cash and gas. But some naturally-occurring disasters do not allow time for preparation. She recommends obtaining an NOAA weather radio with alerts that can be seen and perhaps could save your life.

#### THOUGHT FOR THE WINTER

"If 'Candlemas Day' be stormy and black, It carries the winter away on its back."

(from Old Farmer's Almanac: referring to Feb. 2<sup>nd</sup>, Groundhog Day)

#### **BEETHOVEN**

By Janet McKenna

The master composer laments his deafness.

The following is one of many translations of Ludwig van Beethoven's "Heiligenstadt Testament," in which the incomparable composer comments on his encroaching deafness. (It is shortened from a version appearing in <all-about-Beethoven.com>) It was unknown to anyone but Beethoven during his life.

Despite his despair, shortly after writing <u>The Testament</u>, he began work on *Symphony No. 3, Eroica*. Sadly for Beethoven, modern hearing aids and cochlear implants were not invented for another 150 to 200 years.

#### **The Testament**

Oh you men who think or say that I am malevolent, stubborn, or misanthropic, how greatly do you wrong me! You do not know the secret cause which makes me seem that way to you.... But think that for six years now I have been hopelessly afflicted, made worse by senseless physicians, for year to year deceived with hopes of improvement, finally compelled to face the prospect of a lasting malady (whose cure will take years or, perhaps, be impossible.)....

If at times I tried to forget all this, oh how harshly I was flung back by the <u>doubly sad experience of my bad hearing</u>. Yet it was impossible for me to say to people, "**Speak louder, shout, for I am deaf.**" Ah, how could I possibly admit an infirmity in the one sense which ought to be more perfect in me than others, a sense which I once possessed in the highest perfection, a perfection such as few in my profession enjoy or ever have enjoyed. Oh I cannot do it; therefore forgive me when you see me draw back when I would have gladly mingled with you.

My misfortune is doubly painful because I am bound to be misunderstood; for me there can be no relaxation with my fellow men, no refined conversations, no mutual exchange of ideas. I must live almost alone, like one who has been banished; I can mix with society only as much as true necessity demands. If I approach near to people a hot terror seizes upon me, and I fear being exposed to the danger that my condition might be noticed....But what a humiliation for me when someone standing next to me heard a flute in the distance and I heard nothing, or someone heard a shepherd singing and again I heard nothing. Such incidents drove me almost to despair....Forced to become a philosopher already in my  $28^{th}$  year, oh, it is not easy....



# **Dalzells Hearing Centers**

**Brighton:** Greece:

2561 Lac de Ville Blvd Rochester, NY 14618 585-461-9192

**10 South Pointe Landing** Rochester, NY 14606 585-227-0808

# Captions for your wireless phone calls!



tello Carol speaking

Hi Ted I'm good how about you? That's very cool about a

ew app. It sounds onderful! I'm glad

you are saving on your monthly wireless bill and can now place calls

anywhere with Wireless CapTel by Sprint!

Wireless CapTel® by Sprint® app. powered by Raketu, is now available for Android-powered devices.\*

Need a device? sprintrelaystore.com/wcs.



Scan to download app or search Wireless CapTel by Sprint in the Android

sprintcaptel.com 800-233-9130 (Voice/TTY)

\* App requires an Android-powered device with OS 2.2 or higher.

Although CapTel and Wireless CapTel by Sprint can be used for emergency calling, such emergency calling may not function the same as traditional 911/EDTI services. By using CapTel and Wireless CapTel by Sprint for emergency calling jou agree that Sprint is not responsible for any damages resulting from errors, defects, malfunctions, interruptions or failure in accessing or afternight to access emergency services through CapTel and Wireless CapTel by Sprint whether caused by the negligence of Sprint or otherwise. @2012 Sprint Sprint and the logo are trademarks of Sprint. CapTel is a respected trademark of Ultrate, inc. Android, Scogle; the Coople logo and Android Market are trademarks of Google Inc. The HTC logo, and HTC EVO are the trademarks of HTC Corporation. Other marks are the property of their respective owners.



Pittsford Hearing & Balance, LLC 56 North Main Street Pittsford, NY 14534 877-381-6050

**Clifton Springs** Hearing Center, Inc. 4 Coulter Road Clifton Springs, NY 14432 800-827-0140

West Lake Hearing Center, LLC 229 ParrishStreet,St.240 Canandaigua, NY 14424 877-394-6775

# Solutions for Better Living with Hearing Loss

- Hearing assessments
- Hearing aid consultations and fitting/programming
- TV listening devices and other assistive devices
- · Expert staff and friendly, supportive service

Call (585) 723-2140 to schedule an appointment.



www.rhsc.org Brighton • Greece • Webster



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For 50 years we've been helping the hard of hearing benefit from advances in technology.

#### SERVICES:

- Hearing Test
- Hearing Aid Evaluations
- Hearing Aid Custom Programming
- Hearing Aid Repairs
- Custom Sound Plugs
- Evening and Saturday Hours
- Home Service Available

#### 3 AUDIOLOGISTS:

- John J McNamara, Au.D.
- Andrea M. Segmond Au.D.
- Christopher A. Cisterna, M.S.





## **Finger Lakes Hearing Center, Inc.**

West St., Ste 102, Canandaigua 585-396-1120 We hear success stories every day!

Hearing evaluations
Hearing aid evaluations
Hearing aid repairs
Assistive listening devices
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Specialists in Hearing Assistance Loop Systems
Serving you since 1973!



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#### HLAA Membership Information

Hearing Loss Association (HLAA) Rochester Chapter, a tax exempt and volunteer group, is a chapter of a national, nonprofit, nonsectarian, educational organization devoted to the welfare and interests of those who cannot hear well. We meet the first Tuesday of the month from September through June at St.Paul's Episcopal Church, East Ave. While our primary focus is directed toward hard of hearing, we welcome everyone to our chapter meetings whatever their hearing ability. For more information, Call 585-266-7890

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2011 – 2013

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#### Newsletter

Newsletter deadline: first day of the month preceding the issue month.
Send articles to:
Ginger Graham
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# MEMBERSHIP APPLICATION – ROCHESTER CHAPTER

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# HEARING LOSS ASSOCIATION OF AMERICA

YES! I want to join or renew membership in National HLAA. Membership entitles me to the journal *Hearing Loss*, *a* number of discounts and knowing I'm supporting advocacy for people with hearing loss nationwide.

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## If You're New, This is for You.

More than 36 million people in the US have a hearing loss, which can hinder daily communication-- one in five people! By age 65, one in three Americans has a hearing loss. This invisible condition affects the quality of life of the individuals with hearing loss as well as family, friends, co-workers and everyone with whom they interact. HLAA believes people with hearing loss can participate successfully in today's world.

Founded in 1979, the mission of HLAA is to open the world of communication to people with hearing loss through advocacy, information, education, and support.

HLAA is the largest international consumer organization dedicated to the well-being of people who do not hear well. HLAA publishes the bimonthly <u>Hearing Loss Magazine</u>, holds annual conventions, a Walk4Hearing, and more. Check out: www.hearingloss.org/.

To join, please see inside back page. HLAA has more than 200 chapters and 14 state organizations. Welcome!

## Meetings are hearing accessible

We meet in St. Paul's Episcopal Church, East Ave. and Westminster Rd., across from the George Eastman House. Parking is available at the George Eastman House, if needed.

All meetings are audio looped and captioned. Interpreters are available on request *for evening meetings only--* contact Linda Siple, 585-475-6712, or at <a href="mailto:lasnss@rit.edu">lasnss@rit.edu</a>, at least a week in advance.

(This phone number is only to request an Interpreter.)

Entrance to the meeting room is via the rear door next to the fence.

Everyone, with or without a hearing loss, is welcome!